



Jesuit Social Services

Annual Report
2014-2015

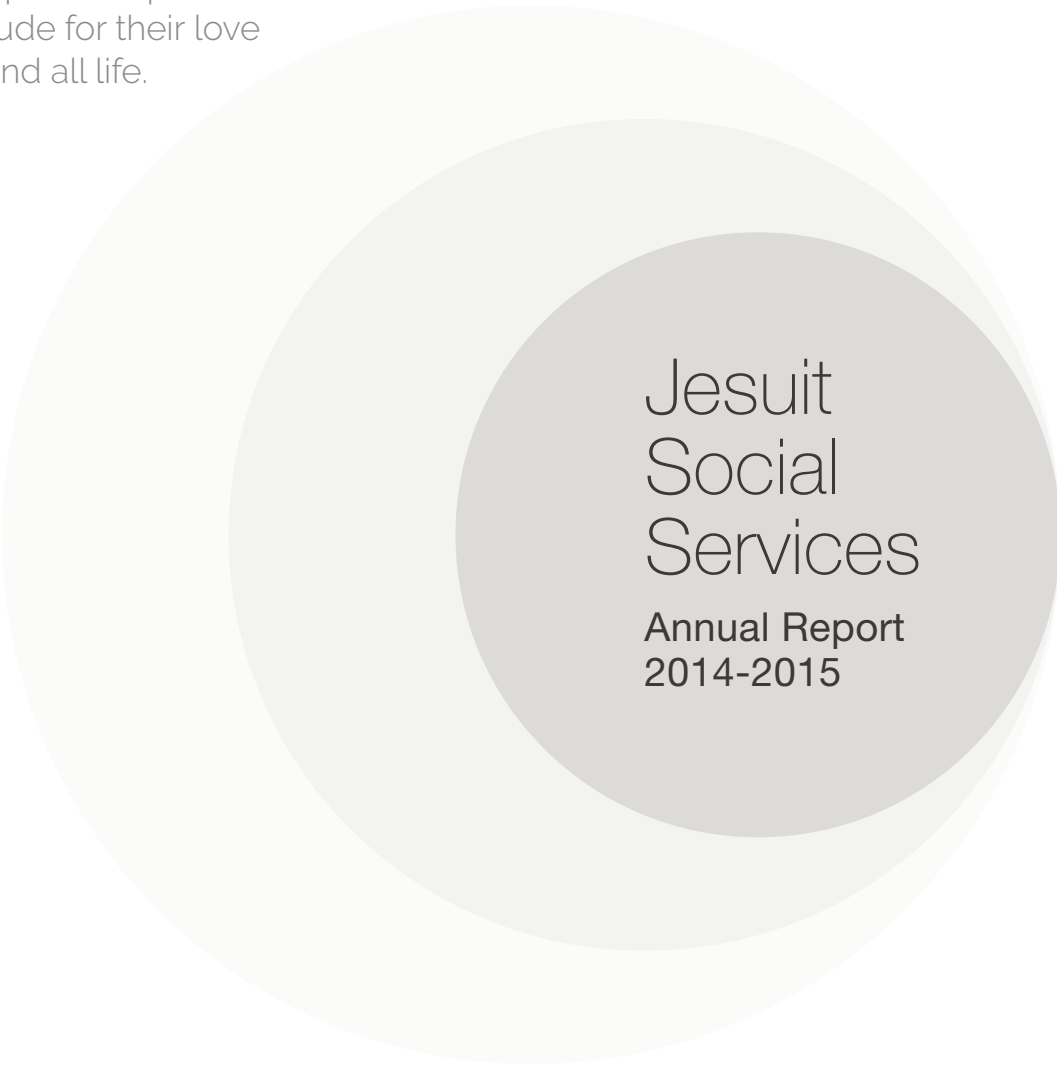


**Jesuit
Social Services**
Building a Just Society



1 Acknowledgement

We acknowledge the traditional custodians of all the lands on which Jesuit Social Services operates and pay respect to their elders past and present. We express our gratitude for their love and care of the land and all life.



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Services
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3 Vision, Mission, Values

Jesuit Social Services is a social change organisation working to build a just society where all people can live to their full potential.

We partner with community to support those most in need and work to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

Our Vision

Building a Just Society

Our Mission

Standing in solidarity with those in need

Expressing a faith that promotes justice

Our Values

Welcoming: forming strong, faithful relationships

Discerning: being reflective and strategic in all we do

Courageous: standing up boldly to effect change

What We Do

Jesuit Social Services is a social change organisation with a vision of building a just society.

We provide practical programs supporting people to learn, train and take up employment opportunities so they can realise their full potential and be active, contributing and valued members of the community.

We work at the hard end of social justice with some of the most disadvantaged and vulnerable members of the community.

We go where hope is needed most.

We provide services and advocacy across four main areas:

- Justice and crime prevention
- Mental health and wellbeing
- Settlement and community building
- Education, training and employment.

4 Messages

Chairman's Message

The community sector has been subject to a lot of change over the past financial year, and this dynamic external environment has extended to our work at Jesuit Social Services. We entered the last financial year in the knowledge that 93 per cent of all of our service delivery contracts – some state and some federally funded – were to finish by June 30 this year.

This meant we had to re-tender for much of our work in the knowledge that our organisation may look vastly different to how it has in the past. Despite these changes demanding us to re-imagine Jesuit Social Services, we will not deviate from our big vision of building a just society.

We were pleased to have secured a number of new contracts and grants to deliver new initiatives such as the Enabling Justice Project, in partnership with RMIT's Centre for Innovative Justice, to address the overrepresentation of people with acquired brain injuries in the criminal justice system. In May 2015 we launched the Youth Diversion Pilot Program in partnership with YSAS and Centacare Ballarat, which aims to steer young people away from the justice system while strengthening links with family, school and society.

We also successfully campaigned for the new Victorian government to recommit funding to our innovative Artful Dodgers Studios and Connexions programs after we lost funding following a recommission of the way community mental health services are delivered in Victoria.

Despite these successes, we are mindful that we cannot be reliant on government for the bulk of our funding in such volatile times. In line with this, our Strategic Plan 2015-17 has a key priority of developing more diverse funding streams.

Looking at broader Australian society, it has been extremely disheartening to see both major political parties showing a lack of leadership by pursuing cruel and punitive measures towards people fleeing persecution in search of safety in Australia. Last year, a poll showed that 60 per cent of Australians wanted the federal government to 'increase the severity of the treatment of asylum seekers' meaning these views are shared by many community members.

In addition to our hands-on work with newly arrived communities and people seeking asylum, we recently launched the Catholic Alliance for People Seeking Asylum (CAPSA) in partnership with Cabrini Health Australia. This Alliance aims

to influence the hearts and minds of Australians to show greater compassion for people seeking asylum, and I look forward to watching CAPSA progress in coming years.

Finally I would like to take this opportunity to thank our staff and volunteers for their dedication and commitment to standing in solidarity with some of the most vulnerable members of our society. To our supporters and donors, our work would not be possible without your generosity. I also express my gratitude towards our Board and committee members for their commitment, drive and vision.

Patricia Faulkner, AO
Board Chairman

P. H. Faulkner



CEO's Message

In last year's Annual Report, it was encouraging to reflect on some of the progress made during our 2011-2014 Strategic Plan. This year, I am pleased to report that we have already had some significant achievements as part of our 2014-2017 Strategic Plan. During this three year period we will continue to strive towards our vision of building a just society, and identify and develop innovative responses to both entrenched and emerging social problems.

Our two strategic priorities are to 'do' and to 'influence'. The first point is linked with our hands-on work with some of the most marginalised members of our society, addressing and removing the barriers that prevent them from meaningful participation in the community. Our grounded expertise in this area allows us to use our knowledge to influence government, decision makers and stakeholders, and to promote a deeper understanding among the general public of the lives of people at risk of or living with extreme marginalisation.

Over the past financial year we have had a number of exciting highlights in line with these two key aims.

In November 2014, we opened The Green at St Columbs, a café that serves as an extension of our hospitality training program, Ignite. Under the guidance of professional chefs and hospitality staff, long-term unemployed people can gain valuable skills in customer service, food handling and preparation. While there have been challenges along the way, we are proud to be constantly exploring new ways to address disadvantage. More than two-thirds of Ignite participants go on to further employment or study – nearly three times the employment services industry standard.

Our Support After Suicide program received federal funding for a further year and produced two valuable publications for people impacted by the loss of a loved one. *The Cost of Silence* features contributions by more than 20 men bereaved by suicide, and *Tell Me What Happened* is a guide to talking to children and young people about suicide.

Our policy team continues to spotlight issues relating to our four core areas of work – justice and crime prevention, mental health and wellbeing, settlement and community building and education, training and employment – and ensure Jesuit Social Services has an active voice in the public sphere, influencing hearts and minds for greater compassion. In the past year the team worked closely with Professor Tony Vinson and Associate Professor Margot Rawsthorne ahead of the July 2015 launch of our landmark national report, undertaken with Catholic Social Services Australia, *Dropping off the Edge 2015*. This research maps disadvantage across the country and highlights the entrenched nature of disadvantage in a small number of communities. We have followed up this research with active engagement of key decision makers to advocate for a new approach to help people disentangle themselves from the complex web of disadvantage that restricts their life opportunities.

In New South Wales, in partnership with Holy Family Parish, our Ignite Food Store in Western Sydney provided low-cost groceries to a record number of people and in Central Australia our capacity building work assisted remote communities to develop and sustain local governance structures.

We also stood in solidarity with Andrew Chan, Myuran Sukumaran and their companions in Indonesia as we held a candlelit vigil every day for

eight weeks prior to their execution. Jesuit Social Services opposes the death penalty anywhere and everywhere. We believe that the value of every human life should be held in the utmost regard and with love and compassion. Through an extremely sad time, it was heartening to witness thousands of community members coming forward to express shared sorrow and grief.

Our big vision of building a just society cannot be achieved alone. Jesuit Social Services works collaboratively with individuals, groups and organisations to influence hearts and minds for the greater good. I therefore express my deep gratitude to the valuable and continued support of our friends and supporters, our staff and volunteers.

Julie Edwards
Chief Executive Officer

Julie Edwards



Provincial's Message

This is the first time I have written as Jesuit Provincial in the Annual Report of Jesuit Social Services. As a previous Board member, I have a strong understanding and appreciation of the work the organisation does and its vision to build a more just society.

Many supporters are familiar with Jesuit Social Services' hands-on work standing in solidarity with some of the most marginalised members of our community – such as people exiting prison; young people with complex mental health and substance abuse problems; and newly arrived communities. However, few might be aware of Jesuit Social Services' commitment to ecological justice.

The organisation's new Strategic Plan 2014-17 prioritises creating a contemporary and sustainable organisational model that respects ecological justice. This is born out of a recognition that negative environmental impacts often have the greatest effect on the lives of the most vulnerable.

Through Julie Edwards' leadership of the Governance of Natural and Mineral Resources Network, one of five

global Ignatian advocacy networks, Jesuit Social Services is taking a stand on unethical and unsustainable mining practices that adversely affect Indigenous communities around the world. The organisation has supported international advocacy campaigns in India (against coal mining that was degrading land and forcing locals from their homes), Europe (in support of stricter obligations around conflict minerals) and Central America (promoting research into human rights breaches associated with mining activity).

The organisation has also played a prominent role in helping the international Jesuit prison ministry – many people of whom are isolated in their work – connect with one another. In 2013, Jesuit Social Services established the International Jesuit Prison Network which now links 134 individuals around the world. This Network draws on Catholic Social Teaching principles in striving for a just, humane and effective justice system that reflects the dignity of all people.

It is clear that while Jesuit Social Services' work on the ground is in Australia, 'building a just society' cannot just happen in our own backyard. The past year has allowed the organisation

to use its influence to comment internationally on a broad range of issues and events. This included the continued use of the death penalty in some countries and the tragic executions of Australians Andrew Chan and Myuran Sukumaran in Indonesia.

The service of faith and the promotion of justice lie at the heart of our Jesuit way of being in the world. Jesuit Social Services helps us express those values in very concrete ways.

Brian McCoy, SJ

Brian F. McCoy S.J.



5 The Board

Patricia Faulkner, AO

Chair of the Jesuit Social Services Board, Patricia is a former Partner with KPMG Australia. She is also the chair of the National Health Performance Authority and the Telecommunications Industry Ombudsman and she is a member of the Commonwealth Grants Commission, the St Vincent's Health Australia Board, the Committee for Economic Development in Australia Board, the Melbourne Theatre Company Board and the Melbourne Racing Club Board. In 2015, she was appointed Deputy Commissioner to the Victorian Royal Commission into Family Violence.

Patricia has held a diverse range of high level positions, including Secretary, Department of Human Services (Victoria) from 2000-07, Director of Consumer Affairs (Victoria) and Director of Occupational Health and Safety. She is a Fellow of the Australian College of Health Services Executives and a National Fellow of IPAA.

Patricia's other previous positions of note include: Chair of the Board Peter Mac, Chair of the Australian Social Inclusion Board, Director of VMIA, member of the Companies and Securities Advisory Committee, Chair of the EPAC Enquiry into Childcare in Australia, Director, Vic Super, Superpartners, and the Melbourne International Arts Festival Board.

Patricia was made an Officer of the Order of Australia in 2008 for service to the community through the development and implementation of public policy relating to health, aged care, children's services, disability services and housing.



Associate Professor Margarita Frederico

Associate Professor Margarita Frederico is Graduate Research Coordinator Social Work and Social Policy, La Trobe University. Margarita has extensive experience in teaching, research and evaluation in relation to social work and social policy with particular emphasis on family and child welfare, trauma and child wellbeing. She has worked in practice, teaching and research in these areas internationally. She is a Life Member of the Australian Association of Social Workers and of Berry Street. She currently chairs the Compeer Advisory Committee of St Vincent De Paul and is a Director of Odyssey House Victoria.



Jennifer McAuley

Jennifer McAuley is a retired social worker. She has had a wide range of professional experiences and positions at senior executive levels in human services in Victoria, South Australia and Tasmania.

Jennifer's last position was that of Department of Human Services Representative on the Victorian Youth Parole Board, a position she held for 12 years. She is the Chairperson of the Hope for Cambodia Children's Foundation. This Foundation supports children and families affected by the HIV virus in Battambang, Cambodia. Jennifer also serves on the Board of YSAS.

Jennifer has over 35 years' experience working in youth justice, youth services, child protection, disability and housing services, ambulance services.



Julian McMahon

Julian McMahon is a Barrister at the Victorian Bar. He practices in criminal law in Australia and also works on cases in numerous countries for people facing the death penalty or harsh jail terms. A long history of involvement with various Jesuit endeavours has complemented Julian's work with the Loreto sisters through Mary Ward International.



Sr Libby Rogerson IBVM

A Loreto sister, Libby recently completed her role as Executive Officer of Mary Ward International Australia – the Loreto Sisters' aid, development and volunteer organisation. From 1999–2009 Sr Libby was Coordinator of Social Justice and Director of Caritas in the Diocese of Parramatta. During this period she had considerable involvement in work with refugees and asylum seekers and was one of the founders of the House of Welcome, providing support, referral and emergency accommodation for refugees and asylum seekers. Libby chaired the Board of the House of Welcome for some years.

Libby is a member of the CLRI NSW Justice Committee, member of St Francis Social Services Board, Deputy Chair Loreto Normanhurst School Council, Board member of CentaCare (Wilcannia-Forbes) and a member of the Loreto Sisters Justice, Peace and Integrity of Creation Committee. Libby is also a member of Jesuit Social Services' NSW Advisory Group.



Bernie Szentirmay

Bernie Szentirmay is a partner in the major accounting and advisory firm KPMG. He has over 25 years' experience in providing audit, advisory and risk management services to public and private entities across a broad range of industries. Bernie also provides professional services to a number of not-for-profit entities operating in the medical research and philanthropic sectors. Bernie is Chairman of the Risk and Finance Committee.



David Sutton

David Sutton has degrees in Education and Theology and a Masters in Counselling and Human Services. He has lived and worked in diverse settings including 10 years at Corpus Christi Community Greenvale, for men with a background of homelessness and three years at Nauiyu, an aboriginal community in the Northern Territory. He is currently working in the welfare area of Catholic secondary education for boys. David was presented with the Ignatian medal in 2006 for his work alongside Jesuits in support of men with a background of homelessness.



Jennie Hickey

Jennie Hickey is the Delegate for Social Ministries for the Australian Jesuit Province which she has held since 2011. She has a degree in Education, a Masters in Administrational Leadership and a Masters of Theology. She has extensive experience in Education across Sydney working at an Executive level for the past 15 years.



Shane Healy

Shane Healy is the Director – Media and Communications, Catholic Archdiocese of Melbourne. Previous to taking on this role, Shane was CEO of Australia's most successful radio station 3AW. He spent 25 years in the competitive media industry involved in sports broadcasting along with management and leadership roles which incorporated a broad range of responsibilities ranging from budgeting and financial management, marketing and strategic planning to legal and human resources issues. Shane is Chair of the Fundraising Committee.



Steve Curtin SJ

Much of Steve Curtin's ministry as a Jesuit has focused on supporting the poor and marginalised, particularly refugees and those living in poverty around the world.

Before joining the Jesuits in 1985 at the age of 28, Steve worked as a youth worker with juvenile offenders. During his training for ordination he had a variety of brief placements which included spending time with traditional Aboriginal communities in the eastern Kimberley and in Alice Springs. In 1990 he worked as a teacher at St Aloysius College in Sydney and as a pastoral worker with the homeless. In 1991 he worked as a counsellor with refugees from Vietnam in the Philippines.

Steve grew up in a large family in Sydney where he attended school at St Ignatius College Riverview and then studied psychology at Macquarie University. Steve completed his theological studies at the United Faculty of Theology in Melbourne and was ordained in 1994, after which he spent a year at St Ignatius Parish in Richmond, Melbourne before moving to Bangkok in 1996. He worked for 5 years with the Jesuit Refugee Service Asia Pacific, first as Assistant Regional Director and then as Regional Director. Much of his work in Thailand was with refugees from Burma but he also travelled extensively in South East Asia managing projects in Indonesia, East Timor, Thailand, Cambodia and Nepal.

In October 2001 Steve became the Director of Jesuit Mission. In September 2007 he was appointed a Consultor to the Provincial of the Australian Jesuits. Steve was Provincial of the Australian Jesuit Province from August 2008 to July 2014. Since then he has been the Director of the Australian Province Tertianship program with Fr Pham Minh-Uoc SJ, based in Melbourne.



Justin Glyn SJ

Justin Glyn SJ is a Jesuit scholastic, currently studying theology (M.T.S) at University of Divinity with a view to ordination to the priesthood. His main area of work before entering the Society was commercial law with some experience in immigration and general administrative law. He practised as an attorney (solicitor) in general criminal and civil practice in South Africa before working first as a barrister sole and then as a barrister and solicitor in commercial firms in New Zealand for nine years. He completed a doctorate under Prof. Michael Taggart at the University of Auckland focusing on both Administrative law (particularly refugee law) and International law in 2008 which was published in 2009 - the year in which he entered the Society of Jesus. During the latter part of his time in practice, he also served on the Auckland District Law Society's Immigration and Refugee Law Committee. As a Jesuit, he did his regency (2014) at Jesuit Refugee Service working in the Residence Determination Project with clients in community detention and currently does pastoral work with refugees, asylum seekers and migrants.



Judge Paul Grant

Judge Grant is a graduate of Monash University (Arts and Law). He was a Barrister from 1980 to 1985. In 1985 he joined the firm of Slater and Gordon as a specialist criminal lawyer. He was appointed a Magistrate in August 1988. He was the State Coordinating Magistrate from 2001 to 2003. In 2003 he was appointed a Deputy Chief Magistrate and the Supervising Magistrate for Koori Courts. In April 2006 he was appointed a Judge of the County Court and on 1 May 2006, President of the Children's Court of Victoria. After seven years in that position, he returned to the County Court and currently sits as a Judge in the Criminal Division. He has been a member of various bodies during his career. In recent times these have included the Victorian Mental Health Reform Council (2007 to 2012); the South Pacific Forum of Youth Court Judges (2006 to 2013) and the Aboriginal Justice Forum (2004 to 2013).



6 Governance

Jesuit Social Services Ltd is a work of the Australian Jesuit Province, operating under an independent Board of Directors as an incorporated organisation.

All Directors have a strong commitment to social justice and to 'building a just society'.

At the time of writing (September 2015), there are 12 non-executive members on the Jesuit Social Services Board – the Chairman, six Provincial Appointees and six independent Directors.

The Directors receive no remuneration for their role on the Board and accept full responsibility for the governance of the organisation, in accordance with the Australian Corporations Law, the Australian Charities and Not-for-profit legislation and community standards.

The Board has adopted a formal Governance Charter and good corporate governance is a fundamental part of the culture and business practices of Jesuit Social Services.

The Board sets the strategic direction and oversees the performance of the organisation. The Board Committee structure is an integral part of the governance structure and processes

of the organisation. The committees of the Board are as follows: the National Strategic Planning Committee, Governance Committee, Risk and Finance Committee, Fundraising Committee, Policy Committee and the Property Committee.

An individual Director will not participate in decision making processes if any potential conflict of interest is likely to arise.

The composition of the Board of Directors and the performance of the Board are reviewed regularly to ensure that the Board has the appropriate mix of skills and experience and is operating in an effective manner.

New Directors receive an induction into the organisation and Directors participate in an ongoing development program concerning their role, responsibilities, our Ignatian heritage and the work of Jesuit Social Services.

The Board supports open and transparent communication with stakeholders while regarding the confidentiality of client information as critical.

Our legal status is defined as:

- A company limited by Guarantee;
- A Registered Charity holding an Endorsement for Charity Tax;
- Deductible Gift Recipient (DGR);
- Concessions and Public Benevolent Institution (PBI) status, allowing tax deductions for donations; and
- Fringe Benefit Tax (FBT) exempt.

A full set of our financial accounts is available free of charge from Central Office. Please contact (03) 9421 7600 or jss@jss.org.au to obtain a copy.

Committee Membership

Non-Executive Directors	Board	Risk and Finance	Property	National Strategic Planning	Policy	Governance	Fundraising
Ms Patricia Faulkner, AO	✓ (c)			✓		✓ (c)	
Assoc. Prof. Margarita Frederico	✓			✓	✓	✓	
Ms Jennifer McAuley	✓			✓			
Sr Libby Rogerson IBVM	✓						
Mr Bernie Szentirmay	✓	✓ (c)	✓ (c)				✓
Mr David Sutton	✓			✓ (c)	✓		
Mr Shane Healy	✓	✓					✓ (c)
Mr Julian McMahon	✓				✓ (c)		
Ms Jennie Hickey	✓						
Fr Steve Curtin SJ	✓						✓
Judge Paul Grant	✓						
Mr Justin Glyn SJ	✓					✓	

(c) = Chairman

7 Strategic Plan

2014 saw the introduction of our new three-year strategic plan. In preparing the new plan for the 2014-2017 period we looked to 're-imagine' Jesuit Social Services and our relationship with the people whom we support as well as the broader community.

Jesuit Social Services strives to tackle entrenched, stubborn problems with an innovative way of thinking and operating. We aim to be solution finders.

In a period of declining revenue, governments continue to expect the community sector to achieve more with less financial resources.

The world is changing rapidly and so too must Jesuit Social Services, while being both grounded in local communities and mindful of the multiple global forces that impact on our world.

Our efforts extend to working with our colleagues in the Jesuit network beyond Australia, supporting them in our shared mission.

Jesuit Social Services' starting point is one of gratitude for all we have received, including the gift of life itself. From this foundation of gratitude we strive to work generously to build a just society, finding ways to innovatively bring extremely marginalised people from the margins into our community and standing by them as they develop their potential.

Strategic priorities 2014-17

Jesuit Social Services has a strong track record in identifying and developing innovative responses to entrenched and emerging social problems. Building on this experience, we are committed to discerning improved approaches to address long

term social challenges. Through a range of key partnerships we aim to deliver on the following five strategic priorities:

1. Removing the barriers that keep extremely marginalised people from meaningful participation in the community
2. Promoting a deeper understanding within the community of the lives of people at risk of, or living with, extreme marginalisation
3. Building communities of justice
4. Creating a contemporary and sustainable organisational model that respects ecological justice
5. Developing more diverse funding streams.

8 Justice and crime prevention

We believe all members of the community, including those exiting prison, should have the same opportunities to access housing, education and employment so they can contribute to the community and reach their full potential.

Many of the people we work with are high risk or high need. They often have limited social and family networks, and often experience complex health problems like mental illness or drug and alcohol abuse.

Our justice and crime prevention programs work with some of the most vulnerable members of the community and assist those in need as they embark on those crucial pathways.

Program area highlights

Enabling Justice Project

In October 2014, we were proud to launch the Enabling Justice Project, run in partnership with RMIT's Centre for Innovative Justice and funded through the Office of the Public Advocate. This three-year initiative seeks to address the overrepresentation of people with acquired brain injuries (ABI) in the criminal justice system. A user group of people with ABIs and experience with the criminal justice system, as well as their parents and carers, meets regularly during the duration of the program and the findings will be used to advocate for change.

Youth Diversion Pilot Program

Reducing crime and creating safer communities are among the key aims of the Youth Diversion Pilot Program, which commenced in May 2015. Run in partnership with YSAS and Centacare Ballarat, the 12-month program operates in seven Victorian courts. Young people who commit minor offences can be referred to the program, where an individualised and community-focused plan is developed that aims to strengthen links with family, school and society. By completing the program, young people can avoid a criminal conviction and steer their lives in a more positive and productive path.

Next Steps funding

The Victorian state budget, delivered in May 2015, featured a continuation of seven Homeless Innovation Action Projects including our Next Steps program, which overall will assist more than 2,000 people who are homeless across Victoria. Next Steps delivers intensive case management support that addresses the problems of homelessness and offending, incorporating therapeutic elements and links to training, vocational and employment services.



Profile

Halsum, AVAMP (African Visitation and Mentoring Program)

"I was a child soldier in Sudan, taken away from my family. In 2003, I came to Australia. I wanted to get myself out of the problem. You can't forget the experiences you have had as a child soldier but you try to overcome it. In Australia my world started to collapse, everything went wrong and I couldn't stop it. I ended up in prison. I don't have a family here, no relatives, no one. AVAMP matched me with a mentor, Theo, who helped me out a lot. Now my future looks bright. I have a job as a courier and get to see many new places and communicate with new people."

Statistics

Leaving Care Mentoring

Number of new referrals	14
Number of participants matched with a mentor	13
Number of participants	26

L2P

Number of new referrals	47
Number of young people matched to mentors	25

Motocross youth engagement program

Number of sessions	33
Number of participants	18

Youth Justice Group Conferencing

Number of conferences referred	114
Number of conferences completed	98
Percentage with victim representation	75%
Percentage with outcome plans actioned	99%

Youth Justice Community Support Service

Number of young people assisted	257
Number of new referrals	115

ReConnect

Number of participants (total WISP, LinkOut, Konnect up to 31 Dec 2014 and ReConnect as of 1 Jan 2015)	330
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Barreng Moorrop

Number of participating children and families	16
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AVAMP

Number of new referrals	10
Number of new mentors trained	15
Number of participants on the program	24
Number of participants matched to mentors	24

Housing/complex needs

Number Next Steps participants	30
Number who resided at Dillon House	5
Number who resided at Perry House	7
Number of outreach participants	6

key stats



The number of young people
assisted by our Youth Justice
Community Support Service

257

The number of new
referrals to the L2P
program for young
learner drivers

47

330

The number of
ReConnect participants

9 Education, training and employment

Without access to learning, training and employment opportunities, many people struggle to reach their full potential.

We work with people who, for a number of reasons, have had limited access to these opportunities. Some people have left school early, others may have exited prison, while some come from culturally and linguistically diverse backgrounds and have not studied or found work in Australia.

These groups of people can find mainstream education daunting or hard to connect with. We provide a range of alternative options to allow people to get back on their feet and begin on a pathway to a bright future.

One of our key initiatives in this space is our Jesuit Community College, a registered training organisation that helps people gain skills and accredited training in a supportive and welcoming environment.

Program area highlights

The Green at St Columbs

An extension of our hands-on hospitality training program Ignite, The Green at St Columbs opened its doors in November 2014. The café is open seven days a week and features a versatile all-day menu. Long-term unemployed participants work alongside experienced hospitality professionals to learn a range of skills including customer service, food preparation and money handling. The success of the program is evident in the fact that more than two-thirds of participants engage in further study or employment – this is more than three times the average employment services industry standard.

Bully Zero

Jesuit Community College participants were involved in producing a new resource to help prevent bullying. The book, *A Safer Nation for Every Generation*, was published in March 2015. It followed a 15 week course run by Bully Zero Foundation, Corrections Victoria and Jesuit Community College for offenders serving community-based orders. Participants developed messages about the impact of bullying through art and text, which are included in the book.

Corrections Victoria Community Work Partnership Awards

Several Jesuit Community College programs were recognised at the Corrections Victoria Community Work Partnership Awards in October 2014. Programs including Drug Court Garden and Fix the Cycle were among the programs to receive acknowledgement for their outstanding work. The award winners were selected from 1,000 existing program partnerships with Corrections Victoria.

Victorian Community African Awards

The African Australian Inclusion Program, a joint initiative between Jesuit Social Services and National Australia Bank, was named Best Project at the Victorian Community African Awards in October 2014. The program, which began in 2009, is a professional training program for qualified African-Australian people providing six months of paid and supported work experience at National Australia Bank. The need for the program was identified by the African-Australian community who noted that lack of local experience in the Australian business sector was a significant barrier to employment for qualified African-Australians.



Profile

Alex, Ignite training program

"Without this program, my life would be a pretty sad and sorry situation. I'd spend a lot of time on the couch watching TV and not achieving a whole lot. It's amazingly important for me to have a routine. It means I'm getting up in the morning and contributing to my life. I meet new people, land I deal with new people every day. If you have to deal with customers expecting a certain level of service every day you have to be on your game and provide the right type of service at a right standard of quality."

Statistics

Jesuit Community College

Number of students enrolled in pre-accredited training	473
Number of pre-accredited courses conducted	55
Number of students enrolled in accredited training	1,110
Number of accredited courses conducted	110
Number of students enrolled in non-accredited programs	53
Number of non-accredited programs conducted	3
Number of participants in fee-for-service short courses	48

Artful Dodgers Studios

Number of participants	182
Episodes of support	2,221

Workplace Inclusion Program

Number of participants placed into employment	22
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African-Australian Inclusion Program

Number of participants	46
Number of mentors and coaches	93
AAIP alumni	58
NAB volunteers	275

Social enterprise cafes

Number of participants	78
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key stats



Episodes of support delivered
by Artful Dodgers Studios

2,221

The number of students
enrolled in accredited
training at Jesuit
Community College

1,110

93

The number of mentors and
coaches in the African-Australian
Inclusion Program

10 Mental health and wellbeing

Dealing with mental illness or substance abuse can limit a person's ability to become a contributing member of society. It can also prove a barrier to people engaging in study, work and recreational activities.

The ability to form robust and respectful relationships is at the heart of Jesuit Social Services' work with people who have mental illness and alcohol and drug problems.

Through a range of programs including Support After Suicide, Artful Dodgers Studios, Connexions and The Outdoor Experience, we help people through difficult and often traumatic periods of their lives and focus on engaging them to reach their potential.

Our hands-on work in this space includes counselling, outreach support, assistance with education and training and therapeutic outdoor activities.

Program area highlights

Tell Me What Happened

Jesuit Social Services' Support After Suicide program released its fourth publication, *Tell Me What Happened*, in January 2015. The book features professional tips and advice on talking with children and young people about suicide, as well as first-person stories by program participants.

Artful Dodgers Studios and Connexions

We were pleased to secure a further three years' funding for our Artful Dodgers Studios and Connexions programs, announced in November 2015. This will enable the continuation of a flexible response to vulnerable young people with complex needs, and in particular those experiencing mental ill-health.

Alex zine

In January 2015, Artful Dodgers Studios released *Alex*, a hardcopy and online zine made by young people, for young people. The cultural zine features work by 18 emerging artists and writers under 25, and aims to speak to young LGBTIQ people about issues that matter to them while showcasing the creative work happening in the community. This is a particularly vulnerable group, which is twice as likely to experience anxiety and three times as likely to experience depression as the rest of the community. *Alex* was funded by the Victorian government through the Healthy Equal Youth Program and was launched as part of the annual Midsumma festival.

World Suicide Prevention Day

To mark World Suicide Prevention Day on September 10 2014, a group of cyclists connected with our Support After Suicide program rode from Geelong to Melbourne. The cyclists were farewelled from Kardinia Park by Geelong mayor Darryn Lyons, joining others gathered at an event at Docklands Park where former Australian of the Year, Professor Patrick McGorry, gave a moving speech. Support After Suicide's third publication, *The Cost of Silence*, which features more than 20 contributions by men impacted by suicide, was also launched at this event.



Profile

Christos, Artful Dodgers Studios

"Coming here has definitely helped me in a lot of ways, mainly in becoming a lot more sociable. It has helped my confidence in some ways but more socially – just meeting new people and being around people similar to you is a really good thing. I just love the atmosphere whenever I go into the studios. Everybody helps each other out on what they're working on and it feels like a really welcoming place."

Statistics

Support After Suicide

Counselling program participants	432
Number of participants in groups	131
New referrals	281
Visits to information website	64,213
Online community members	528

Connexions

Number of participants	60
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The Outdoor Experience (TOE)

Number of group programs (includes programs run in partnership with other agencies)	13
Number of participants in group programs	94

key stats



Number of visits to
the Support After
Suicide website

64,213

Number of Support
After Suicide online
community members

528

94

Number of participants in
The Outdoor Experience
group programs

11 Settlement and community building

Jesuit Social Services has a long history of working with newly arrived communities.

Many of these communities arrive in Australia in search of greater life opportunities, yet find the experience daunting, particularly when they do not speak English or understand local customs.

Our settlement and community building programs aim to make people feel at home in Australia. We help people connect with services and provide information on local life and culture. We run an English Language program for people seeking asylum and a homework program for students.

We also seek to strengthen the capacity of Aboriginal communities, and support the development of strategic partnerships. Relationships are at the heart of all we do, as by working collectively, we can help to improve the economic, social and cultural conditions of communities.

Program area highlights

Here and Now

Participants of Jesuit Community College's English Language Support Program produced a series of deeply personal works responding to the themes of 'home' and 'belonging.' The art and words of participants, all of whom are currently seeking asylum, were showcased in the *Here & Now* exhibition, held in Melbourne in May 2015.

Palm Sunday walk

Jesuit Social Services was one of many organisations that joined the Palm Sunday Walk for Justice for Asylum Seekers in Melbourne in March 2015. More than 8,000 people attended the international peace walk seeking justice for refugees. The day also allowed Jesuit Social Services to spread the word about the Catholic Alliance for People Seeking Asylum (CAPSA), a joint partnership with Cabrini Health that seeks to build a collective Catholic voice to change the treatment of asylum seekers in Australia.

Central Australia program

In Central Australia, Jesuit Social Services was proud to organise the opening and blessing of the Atitjere Church in the Sandover region of the Northern Territory in December 2014. Atitjere is an important ceremonial area for the Eastern Arrernte nation and has close family and cultural connections with Santa Teresa, where Jesuit Social Services has long-standing relationships. Our staff in Central Australia continue to be actively involved in the Territory-wide Making Justice Work campaign. This campaign brings together a wide range of groups with a common interest in developing effective responses to crime in the community. Groups taking part in the campaign work together to promote evidence-based approaches to 'law and order' and community safety.

Western Sydney

Our Food Store in Western Sydney continued to grow, as we helped record numbers of people access low-cost groceries. More than 17,000 visits were made to The Store during the past financial year. We also continued our relationship with North Sydney Parish, who support us in a number of ways including food donations, financial gifts and sourcing skilled volunteers for us.



Profile

Kamran, English Language Support Program

"I have been in Australia for about two years. I came from Iran but I was not happy in my old country. I have been coming to the English Language Support Program here in Sunshine for more than a year. When I started I knew only a little bit of English. Now, I know a lot more and it makes my life in Australia much better. This is a very good program where people can learn a lot and meet people from the local community. Today, we are learning about how to call the ambulance if there is an emergency. It makes me very happy to learn English."

Statistics

Casework and referrals

Number of participants	530
Number of new participants	215
Number of referrals made	410

Housing support

Number of families supported in transitional housing	33
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Workshops and information sessions

Number of sessions	120
Number of participants in sessions	1,528

Homework Club

Number of families enrolled	48
Total number of participants	107

Central Australian Program

Governance and community building

Number of Board and Committee meetings attended	24
Number of community visits	69

Youth advocacy networks

Number of youth sector meetings facilitated	10
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Organisational capacity building

Number of Early Intervention Youth Camps attended (18-22 participants)	3
Number of participants interviewed for Men's Behaviour Change evaluation	24
Number of professional development and training workshops and sessions	41
Number of participants in Professional Development and Training	163

Western Sydney

The Store

Number of customers assisted	17,646
Work experience participants	30

Op Shop

Number of customers assisted	3,335
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Youth Work

Number of young people who have participated	35
Number of school holiday program participants	250

Key stats

The background of the page is a close-up photograph of a woman wearing a black hijab. Overlaid on this image are three large, semi-transparent red circles. Each circle contains a white number and a text description. The circles are arranged in a vertical line, with the top circle at the top left, the middle circle in the center, and the bottom circle at the bottom left. A dotted white line connects the three circles. The text is in a clean, sans-serif font.

Number of customers
assisted at The Store,
Western Sydney

17,646

Number of school
holiday program
participants,
Western Sydney

250

24

Number of participants
interviewed for Men's
Behaviour Change evaluation,
Central Australian Program

12

Policy report

Submissions

Jesuit Social Services' Policy team made a number of policy submissions during the past year. These submissions all related to our core areas of work – justice and crime prevention, mental health and wellbeing, education, training and employment, and settlement and community building. Highlights included a submission to the Federal Government's Competition Policy Review and the Victorian Ombudsman's Investigation into the Rehabilitation and Re-integration of Prisoners in Victoria. In October 2014, ahead of the Victorian state election, we published four election platforms relating to adult justice, youth justice, mental health and educational disadvantage. In May 2015, we made a submission to the Victorian Royal Commission into Family Violence. This submission explored the links between family violence and the criminal justice system and drew on our grounded work in this field.

Campaigns

Jesuit Social Services, in conjunction with other well respected and long standing mental health providers, responded to the former Victorian Government's recommissioning of community-based mental health services which saw funding cuts to dozens of providers around the state.

In the main, services that lost funding were community-based agencies working with highly disadvantaged people experiencing complex mental illness. Our own Artful Dodgers Studios and Connexions programs were defunded as a result of the recommissioning.

The young people accessing our programs were deeply disappointed and concerned to hear about the funding cuts that threatened the services we run. A number of them courageously spoke up in a series of stories promoted through the media. Jesuit Social Services advocated strongly for the most vulnerable people in the community who were not able to get appropriate help under the new arrangements. We also worked closely with other specialist services, including St Mary's House of Welcome. This resulted in the significant policy win in November when the incoming Labor Government committed \$400,000 per year to Jesuit Social Services over four years to allow us to continue our work with vulnerable young people. Funding was also committed to St Mary's House of Welcome and Prahran Mission for work with vulnerable homeless people with mental illness.

Over the past year, we also partnered with coalition group Smart Justice for Young People to campaign for a strengthened approach to diverting children away from the justice system. The campaign was successful, resulting in the Victorian Coalition Government committing to introduce legislation for pre-plea diversion in the Children's Court and to fund pre-plea diversion programs.

Media

Jesuit Social Services continued to maintain an active media presence. In the past year, our program and policy work was featured in print media, radio, TV and online. Outlets we were featured in include ABC, SBS, The Age, The Herald-Sun, The Sydney Morning Herald, Guardian Australia and news.com.au.

We also continued to grow our social media presence. In early 2015 we launched a series of four infographics that compared the \$626 million spike in spending on Victoria's prison system over the past decade to the potential social services that the same amount of money could pay for. The campaign was highly successful and received mainstream media attention.

CAPSA

In June 2015, we officially launched the Catholic Alliance for People Seeking Asylum (CAPSA). Formed out of a joint partnership with Cabrini Health, CAPSA aims to change hearts and minds across Australia in support of the abolition of harsh asylum seeker policies. The initiative is supported by an advisory group of national Catholic agencies and aims to build on work being done in Catholic schools, parishes, and organisations across Australia.

The CAPSA website (www.capsa.org.au) features the stories of people who support asylum seekers, useful resources and practical ways that everyone can help to fight indifference - ranging from volunteering with a local group, writing to people in detention, to visiting a local MP.

13 Fundraising

We rely on the generosity of our donors to support our current programs and to enable us to respond to new and emerging problems. We are grateful to the people, workplaces, schools and groups who financially supported our work during 2014-2015.

Newsletter Appeals and General Donations

Our newsletter appeals yield most of the donations we receive throughout the year and in 2014-2015 we gratefully received \$263,373 from donors. We also received \$59,665 in other donations.

Community Partners

Jesuit Social Services' Community Partners are donors who commit to a monthly contribution via direct debit. This guaranteed source of income gives us the confidence to plan ahead, knowing we have the resources to see our plans through. Our Community Partners donated a generous \$73,344 this financial year.

Workplace Giving

Like Community Partners, Workplace Giving donors commit to regular donations. These donations are made from their pre-tax salary via their employer. A total of \$4,255 was raised from Workplace Giving in 2014-2015.

Bequests

Making a Will may be one of the most important things you'll do during your lifetime. It gives you an opportunity to safeguard the future of those you care about – your family, friends, communities and organisations like Jesuit Social Services.

We go where hope is most needed and reach out to stand in solidarity with people on the edges of society. The generosity of bequestors allows Jesuit Social Services to keep responding to the unmet needs of disadvantaged young people, families and communities. We use these funds to bring our programs to more people, to expand our work into new areas and to build our capacity to continue our work.

Annual Dinner 2014

We welcomed 400 people to our Annual Dinner at the MCG on 14th March 2015, for a wonderful evening featuring fine food, speeches, entertainment and fundraising for Jesuit Social Services. The Honourable Justice Lex Lasry delivered an engaging Frank Costigan QC address and spoke about social justice, law and ethics. He also praised the challenging work done by Jesuit Social Services' Board member, Julian McMahon, and his colleagues who were involved in trying to save Australians Andrew Chan and Myuran Sukamaran from the death penalty in Indonesia.

Guests also received an insight into our work in the training and employment sector through a speech from Ignite café participant Keegan, who was later employed at our social enterprise café The Green at St Columbs. Keegan discussed the difficulties he had faced finding work before becoming involved in the program.

Guests were offered the opportunity to make pledges towards funding places in our training programs for long-term unemployed people. This section of the night contributed \$31,800 of the total of \$69,085 raised at the event. A live auction, silent auction and our traditional Brownlow Draw rounded out the night, which was enjoyed by all.

We thank our prize donors – AFL, Alan Mance Motors, Arts Centre Melbourne, Dog and Bone, Dr Jack Ayerbe, Cricket Australia, G. Salera Fine Jewellers, ITConnexion, John Carmody, John Panteli, Julia Gillard, Kao Brands, Maria Myers (Royal Mail Hotel), Mark O'Reilly, Melbourne International Comedy Festival, Melbourne Racing Club, Melbourne Theatre Company, Nancybird, Natalie Amoroso, Piccoli Portraits, Ron Kirwan (Top Shelf Management), The Wiggles, Thrive Flowers & Events and Vintage LED. We also thank our supporters, including auctioneer Daniel O'Regan, MC Patricia Karvelas, guest speaker The Honourable Justice Lex Lasry and program speaker Keegan Gallagher.

Great Australians Gala Dinner 2014

Jesuit Social Services' Growing Hope fundraising campaign was launched in style at the inaugural Great Australians Gala Dinner at the Grand Hyatt Melbourne on 14 October 2014.

The event was attended by more than 30 Great Australians from the worlds of politics, entertainment, sport, science, business, humanitarianism, law and medicine. Media personality Eddie McGuire was the event's MC, and close to 300 guests enjoyed his interviews with Great Australians including world champion boxer Danny Green, former Victorian Premier Jeff Kennett and sailor Jessica Watson. The audience was kept entertained with performances from Great Australian music legends throughout the evening.

Support After Suicide participant, Kieran Largey, shared the story of his son's suicide and how the program had helped his wife and him to come to terms with the grief and trauma they had experienced. Funds raised on the night from live and silent auction items supported Jesuit Social Services' mental health programs.

We thank all the Great Australians, Incognitus event managers, guests and speakers for their generosity and support towards the event.

Growing Hope Luncheon

A luncheon at the MCG on 28 November 2014 welcomed 130 guests who heard from 1980s footy legends Dermott Brereton, Simon Madden, Bryan Wood, Terry Daniher and Gary Ayres – members of grand final rival teams Essendon and Hawthorn. The football greats recounted famous on-field battles and behind the scenes action.

Jesuit Social Services Board member, Shane Healy, spoke about our work with a focus on the Workplace Inclusion Program. Philip Mance from Alan Mance Motors joined Shane on stage to share his experience of employing Jesuit Social Services participants and encouraged other guests to consider doing the same. The crowd bid competitively for several auction items on offer. We thank prize donors and all those who attended. The event raised more than \$30,000 to support our work with disadvantaged people.

14 Volunteers

Jesuit Social Services continues to expand its engagement with the community in a number of ways, ranging from a strong volunteer program to growing partnerships with schools, corporate organisations and other community groups.

We value the generous support of those community members who volunteer their time and skills to work alongside us as we strive to realise our vision of building a just society.

Volunteers have supported our work across a range of programs throughout Melbourne as well as in Central Australia and Western Sydney.

Programs that have benefited from the expertise and enthusiasm of our volunteers include our African Homework Club, Artful Dodgers Studios, Support After Suicide, Brosnan Services and Jesuit Community College. In our Central Office, volunteers have worked alongside our Policy team to contribute to discussion papers, election platforms and research reports.

During 2014-15 more than 200 volunteers gave a combined estimated 10,436 hours of time and effort in support of more than 16 programs.

We are also proud to work alongside corporate supporters, who have assisted us with event support, professional development training for staff and supporting the recruitment process for the African Australian Inclusion Program in both Melbourne and Sydney.

As we have increased our level of engagement with various school communities, we have provided opportunities for students and teachers to be involved in our Community Service days. These days allow small groups of people to learn more about our work and explore

themes of social justice. Students receive a reflection journal from Jesuit Social Services to encourage them to think deeply about the impact of their experiences. Jesuit Social Services' staff members have also presented as part of school Social Justice Awareness programs to assist in building students' understanding of injustice in the community and Jesuit Social Services' efforts to address this.

While we benefit from the support and enthusiasm of our volunteers, we are proud to recognise that our volunteers gain a number of positives as a result of their involvement. We have supported a number of people to gain employment through the skills and experience they developed from undertaking voluntary roles with Jesuit Social Services.

15 Financial summary, funders and supporters

Sources of revenue

Federal Government income	17%
State Government income	52%
Local Government income	1%
Australian Jesuits	2%
Jesuit Social Services generated income	18%
Public donations	4%
Trusts and Philanthropic Grants	6%

Allocation of resources

Justice and crime prevention	37%
Mental health and wellbeing	6%
Settlement and community building	21%
Education, training and employment	33%
Research, policy and advocacy	3%

Funders and supporters

Jesuit Social Services has hundreds of individual supporters, donors and Community Partners – we couldn't continue our work without them.

In addition there are a number of organisations and philanthropic bodies that provide support or pro-bono services, including:

Alan Mance Motors	Food Bank	OzHarvest
Arts Victoria	Gandel Philanthropy	PAR Leasing
Australian Nursing Federation	Harris Farm	Peninsula Support Group
Ballandry (Peter Griffin Family) Fund (a sub-fund of the Australian Communities Foundation)	IGA	QMV Solutions
Beswick Family Fund	Incognitus	RE Ross Foundation
Cabrini Health Limited	Lord Mayor's Charitable Fund	Rotary Club of Camberwell
Caritas Australia	Loreto Mandeville Hall	Scanlon Foundation
City of Boroondara	Loyola College	Scerri Family
City of Brimbank	Loyola Senior High School	Second Bite
City of Yarra	Magistrates Court of Victoria	Simpson Family Foundation
Clinton Murray Architects	Margaret Lawrence Bequest (Perpetual Philanthropic Services)	Sisters of Charity Australia
Code Black Coffee Roasters	Marian EH Flack Trust	St Columba's College
Coopersmith Family Foundation	Mary Carmel Condon Trust	Stan Willis fund (a sub-fund of the Australian Communities Foundation)
Court Services Victoria	Mary Immaculate Primary School	Sydney Care
Department of Education and Training (Victoria)	McMahon Family Fund	The Glenholme Foundation
Department of Health and Human Services (Victoria)	Minter Ellison	The Jack Brockhoff Foundation
Department of Immigration and Border Protection	National Australia Bank	The Lochtenberg Foundation
Department of Justice and Regulation (Victoria)	Newman College	Thomson Geer Lawyers
Department of the Prime Minister and Cabinet	Newsboys Foundation	Victorian Multicultural Commission
Department of Social Services (Federal)	Noel and Carmel O'Brien Family Foundation	Vincent Fairfax Family Foundation
F&J Ryan Foundation	Norman, Mavis and Graeme Waters Trust	Woolworths
	Nossal Family Trust	Xavier College
	Office of the Public Advocate	Youth Affairs Council of Victoria
	Old Ignatians' Union	Zwei Architects and Interiors

16 How to help

As a not-for-profit organisation, we rely on the support of people like you to ensure we can continue to stand in solidarity with some of the most marginalised people in our community.

The generous financial, in-kind and volunteer support that we receive from community members helps us to strive for a just society for everyone.

There are many ways that you can join Jesuit Social Services to make a difference.

Learn

Visit jss.org.au to learn more about the issues that concern us.

Give

Make a donation at jss.org.au/donate and give hope to someone in need.

Share

Become an advocate for justice by speaking to your friends and family members about our work.

Do

Become a volunteer and join us in supporting people on the edges of society.



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Contact details

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Policy Unit

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Dandenong Plaza VIC 3175

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Fax: 03 9387 1178
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Collingwood VIC 3066

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Fax: 03 9415 7733
gateway@jss.org.au

Connexions

1 Langridge Street
PO Box 1141
Collingwood VIC 3066

Tel: 03 9415 8700
Fax: 03 9415 7733
connexions@jss.org.au

The Outdoor Experience

Bush Hut
110 Studley Park Road
Kew VIC 3101

Tel: 03 9855 2633
Fax: 03 9855 1425
toe@jss.org.au

Support After Suicide

326 Church Street
PO Box 271
Richmond VIC 3121

Tel: 03 9421 7640
Fax: 03 9421 7698
aftersuicide@jss.org.au

Settlement Program - St Albans

Visy Cares Hub, 80B Harvester Road
Sunshine VIC 3020

Tel: 03 9091 8202

The Artful Dodgers Studios

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PO Box 1141
Collingwood VIC 3066

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collingwood@jss.org.au
www.artfuldodgers.tv

Jesuit Community College

1 Langridge Street
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Tel: 03 9415 8700
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Western Sydney Social Services

Emert Pde
Emerton NSW 2770
PO Box 86
Mt Druitt NSW 2770

Tel: 02 9628 2288
Fax: 02 9628 6139
david.hammond@jss.org.au

The Green at St Columbs

5 St Columbs Street
Hawthorn VIC

Tel: 03 9819 0890

Ignite café – Camberwell

Camberwell Library and Office Precinct
340 Camberwell Road,
Camberwell VIC

Tel: 03 9882 6271

Northern Territory Program

Shop 4/72 Todd Street
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www.jss.org.au



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