

Jesuit Social Services

Annual Report
2013-2014





The background of the page is composed of large, abstract geometric shapes. A large green triangle occupies the top half of the page. Below it, a blue shape with a jagged, mountain-like edge runs horizontally across the page. The bottom half of the page is a solid blue area. The text is centered within the green and blue sections.

Jesuit Social Services Annual Report 2013-2014

We acknowledge the traditional custodians of all the lands on which Jesuit Social Services operates and pay respect to their elders past and present. We express our gratitude for their love and care of the land and all life.

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Vision, Mission, Values

Jesuit Social Services is a social change organisation working to build a just society where all people can live to their full potential.

We partner with community to support those most in need and work to change policies, practices, ideas and values that perpetuate inequality, prejudice and exclusion.

Our Vision

Building a Just Society

Our Mission

Standing in solidarity with those in need

Expressing a faith that promotes justice

Our Values

Welcoming: forming strong, faithful relationships

Discerning: being reflective and strategic in all we do

Courageous: standing up boldly to effect change

What we do

Jesuit Social Services is a social change organisation with a vision of building a just society.

We deliver practical support to help people overcome trauma, learn life skills, take part in training and find employment.

We work at the hard end of social justice with some of the most disadvantaged and vulnerable members of the community.

We go where hope is needed most.

We provide services and advocacy across four main areas:

- Justice and crime prevention
- Mental health and wellbeing
- Settlement and community building
- Education, training and employment

Chairman's Message



There has been a great deal of upheaval and uncertainty throughout the community sector over the past 12 months.

State and federal governments are tightening their purse strings and vital community services are on the end of budget cuts which will have wide-reaching impact, not only for organisations such as ours but most importantly for marginalised people with whom we work. Here in Victoria our government is in the midst of a significant sector reform which will inform the way decision makers intersect with the social services sector and the organisations that receive funds to deliver programs.

In these times of change, Jesuit Social Services remains committed to working with some of the most vulnerable members of our community. Our new Strategic Plan will take the organisation through to

the end of 2017, ensuring we continue addressing the disadvantage behind extreme marginalisation across four core areas: justice and crime prevention; mental health and wellbeing; settlement and community building; and training and employment pathways. We achieved many milestones and successes throughout our 2011-14 Strategic Plan and look forward to a similarly strong result over the next three years.

Our new Strategic Plan reflects the organisation's commitment to be innovative, flexible and fleet-footed. The Board is confident in our ability to remain true to our purpose while evolving and responding to the constantly changing landscape in which we operate, to have an influence on the reform agenda, and to continue to deliver a variety of programs and services to thousands of people across Australia, many of whom rely on our work to get their lives back on track or to receive a valuable second chance.

I would like to take this opportunity to thank our staff and volunteers, whose focus and commitment ensures we continue to deliver high quality services in what are otherwise difficult times. The generosity of our donors and supporters enables us to work towards our grand vision of 'building

a just society' and our work would not be possible without their support. I would also like to express my gratitude towards our Board and committees for their dedication, diligence and enthusiasm as the organisation continues to grow.

I would like to acknowledge outgoing Provincial of the Australian Jesuits, Steve Curtin SJ and thank him for his support of Jesuit Social Services during his time as Provincial.

Finally, I would like to particularly acknowledge the faithful service of Board member Julian Slatterie SJ, who died in May 2014.

A handwritten signature in dark ink, reading "P.M. Faulkner". The signature is fluid and cursive, with a long, sweeping tail on the final letter.

Patricia Faulkner AO
Board Chairman

CEO's Message



As our 2011-2014 Strategic Plan draws to a close, it is consoling to reflect on progress made during this three year period in line with our vision of 'building a just society'. Much has been achieved under our two key goals: intervening directly to address disadvantage through effective services and education; and influencing through capacity building, leadership and advocacy.

Over the past three years we saw: the establishment and growth of Jesuit Community College; strategic growth of our work in Central Australia; an extension of our social enterprise cafe program; and a further strengthening of our research, policy and advocacy work. Our report *Thinking Outside: Alternatives to Remand for Children*, brought the plight of some of the youngest children in the criminal justice system to the attention of the broader community and key decision makers across Australia.

We have also increased our involvement in international advocacy, in partnership with others in the global Jesuit community. In August 2013, I was appointed leader of the Governance of Natural and Mineral Resources Network. The aim of this network, one of five Global Ignatian Advocacy Networks, is to ensure that issues of equity and sustainability are addressed in mining operations. Over the past year the network has worked to connect Jesuit organisations active in this field, and has undertaken advocacy on behalf of local communities treated unfairly by mining operators. The network pursues ecological and social justice – both of which are core concerns for Jesuit Social Services.

Within our programs, we were proud to launch some exciting new initiatives and projects. The Aboriginal Children and Family Justice Program is a pilot project in partnership with the Victorian Aboriginal Child Care Agency and the Victorian Aboriginal Legal Service. In providing intensive support to Aboriginal children aged 10-14 years who have involvement with the police, we are developing an evidence-based approach to address disadvantage and recidivism.

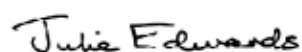
Our Support After Suicide program published its second book, *Thank you for Listening*. More than twenty program participants produced short stories,

poems and creative non-fiction works sharing their personal experiences.

In partnership with Holy Family Parish in New South Wales, we continued to provide affordable food and clothing to people in need through The Store. We also provided youth and school holiday activities to local people. Our work in New South Wales is a key priority of the organisation.

In Central Australia, our capacity-building work included assisting Eastern and Central Arrernte communities to develop local governance structures. We provided advocacy and secretariat support to the Youth Action Group and delivered training modules to social services practitioners from Aboriginal Controlled Organisations.

Jesuit Social Services is committed to working in partnership with the community. We aspire to work collaboratively with individuals, groups and organisations to influence hearts and minds for the greater good. I express my deep appreciation therefore to staff, volunteers, friends and supporters of Jesuit Social Services for being with us as we continue to stand in solidarity with those in need, in pursuit of our vision of 'building a just society.'



Julie Edwards
Chief Executive Officer

Provincial's Message



This is the last time when I shall write as Jesuit Provincial in the Annual Report of Jesuit Social Services. Next year the task will fall to Fr Brian McCoy. I am delighted that, as a Board member, Brian has become so familiar with your work and so supportive of it.

At the 2014 Annual Dinner I was deeply moved by the creative presentation of your work, which invited us into the lives and experience of the young people with whom you work. They revealed the depths of the suffering and isolation in which they had lived, their apparently tiny steps towards growth, and the joy, vitality and companionship they had found. As they spoke of what they owed to the people who had accompanied them and hung in with them in the slips and times of despondency along the way, I felt great pride. For me it has been a joy to have been able to support you in your work. It has been deeply encouraging to see the values we hold dear as Jesuits so richly embedded in your way of proceeding. I wish you propitious times.

But the support we have been able to give you has always been less than I would have liked. And when, as you do, you accompany people who are disadvantaged the times are never propitious. If we work with people who are marginalised we inevitably feel marginalised ourselves. That is simply a reality we all need to face.

The coming years promise to be particularly challenging. These are times of tension. In such times prejudices and partisan policies directed against weaker members of society tend to thrive. You serve people from different ethnic and religious backgrounds: they are often targeted in times of war and insecurity. People caught in the justice system are also vulnerable to the cry for heavier, automatic, jail sentences. All the evidence suggests that these contribute only to re-offending. Money spent on jails means less resources for educational and health programs that will help keep people out of jail and enable prisoners to live fruitful lives after their sentence.

Australian asylum seeker policy also reflects our edgy times. Many of you know the pain of accompanying young people in anxiety and depression brought on by that policy. Similarly in times of tension Governments often frame budgets that impose heavy burdens on disadvantaged people by restricting their benefits, cutting programs that have been proved to help

them, and multiplying their obligations. I know that some of your most innovative programs have already been affected. You risk losing much of the wisdom you have gathered when you have to let go staff who have been intimately involved in the lives of young people.

This is the reality of our times. But I know that you have confronted it many times with grace, good humour and creative thinking. I am constantly amazed at your resilience. You have never forgotten that each person you serve is unique and precious. You have never given up on the conviction that we are all responsible for one another, and particularly for the most disadvantaged people in our society. That is a great tribute to your leadership and to the depth of your values.

Ultimately what brings us most surely through hard times is love. The practical love that keeps us going, the friendship that binds us to our fellow workers, the commitment and affection we bring to the people with whom we work, the forgiveness we offer one another when we stuff up. At all times Jesuits could offer you no greater gift than encouragement to love.

A handwritten signature in dark ink, appearing to read 'Steve Curtin SJ'.

Steve Curtin SJ
Provincial, Australian Jesuits

Patricia Faulkner, AO



Chair of the Jesuit Social Services Board. Patricia is a former Partner with KPMG, Australia. She is also the Chair of the National Health Performance Authority; Chair, Superpartners; Chair, Telecommunications Industry Ombudsman Scheme; Chair, Cooperative Research Centre on Productivity and Alertness; Deputy Chair, St Vincent's Healthcare Australia; Member, Commonwealth Grants Commission; Member, National Australia Bank – Social Responsibility Advisory Committee; and a Member, CEDA Board. Patricia has held a diverse range of high level positions, including Secretary, Department of Human Services (Victoria) from 2000-07; Director of Consumer Affairs (Victoria); and Director of Occupational Health and Safety. She is a Fellow of the Australian College of Health Services Executives and a National Fellow of the Institute of Public Administration Australia. Patricia was made an Officer of the Order of Australia in 2008 for service to the community through the development and implementation of public policy relating to health, aged care, children's services, disability services and housing. She was awarded the degree of Doctor of Laws honoris causa by Monash University in September 2013. Patricia is Chairman of the Board Governance Committee and is a member of the Board National Strategic Planning Committee.

Brian McCoy SJ



Father Brian McCoy SJ is a Jesuit, the Australian Province Tertian Director (the Australian Tertianship is an international program for Jesuits in their final stage of formation) and Assistant to the Australian Provincial for Ministries Among Aboriginal and Torres Strait Islander Peoples. In 1977 he was ordained a priest. In the decades that followed, he worked in a variety of Aboriginal and Torres Strait Islander communities across north Australia. In 2000 he returned to Melbourne and then completed a PhD at The University of Melbourne that focused on Aboriginal men's health. He continues to hold adjunct positions in Aboriginal and Torres Strait Islander health at La Trobe University, James Cook University, the Telethon Institute for Child Health Research and The University of Melbourne. Brian will assume the role as Provincial of the Australian Jesuit Province on July 31st, 2014.

Sr Libby Rogerson IBVM



A Loreto sister, Libby recently completed her role as Executive Officer of Mary Ward International Australia – the Loreto Sisters' aid, development and volunteer organisation. From 1999 - 2009 Libby was Coordinator of Social Justice and Director of Caritas in the Diocese of Parramatta. During this period she had considerable involvement in work with refugees and asylum seekers and was one of the founders of the House of Welcome, providing support, referral and emergency accommodation for refugees and asylum seekers. Libby chaired the Board of the House of Welcome for some years. Libby is a member of the Conference Of Leaders Of Religious Institutes NSW Justice Committee, member of St Francis Social Services Board, Deputy Chair Loreto Normanhurst School Council, Board member of CentaCare (Wilcannia-Forbes) and a member of the Loreto Sisters Justice, Peace and Integrity of Creation Committee.

The Board

David Sutton



David Sutton has degrees in Education and Theology and a Masters in Counselling and Human Services. He has lived and worked in diverse settings including ten years at Corpus Christi Community Greenvale, for men with a background of homelessness and three years at Nauiyu, an aboriginal community in the Northern Territory. He is currently working in the welfare area of Catholic secondary education for boys. David was presented with the Ignatian Medal in 2006 for his work alongside Jesuits in support of men with a background of homelessness. David is Chairman of the Board National Strategic Planning Committee and a member of the Board Policy Committee.

Bernie Szentirmay



Bernie is a Partner in the major accounting and advisory firm KPMG. He has extensive experience in providing audit, advisory and risk management services to public and private entities across a broad range of industries. Bernie also provides professional services to a number of not-for-profit entities. He is a member of the Australian Auditing and Assurance Standards Board. Bernie is Chairman of the Board Risk and Finance Committee, Chairman of the Board Property Committee and a member of the Board Fundraising Committee.

Shane Healy



Shane is the General Manager of 3AW/Magic 693 Radio. He has 25 years broadcasting experience in management and leadership roles with a broad range of responsibilities ranging from budgeting and financial management, marketing and strategic planning to legal and human resources issues. Shane was the recipient of the Sir Bernard Callinan Award as dux of Aquinas Ballarat Teachers College and taught at Catholic College Bendigo during the 1980s. He is a member of the Xavier Council. Shane is Chairman of the Board Fundraising Committee.

Jennie Hickey



Jennie is currently the Provincial Delegate for Social Ministries and Special Projects and Assistant Delegate for Education for the Australian Province of the Society of Jesus. She has held this position since 2011 when she moved to Melbourne. Jennie's educational background comprises over 30 years experience and nearly 20 years executive experience in various schools across Sydney, the last being that of Director of Religious Formation at Saint Ignatius' College Riverview. She has a number of degrees in education, a Masters of Theology and a Masters of Administrative Leadership.

Julian McMahon



Julian McMahon is a barrister at the Victorian Bar. He practices in criminal law in Australia and also works on cases overseas for people facing the death penalty or harsh jail terms. Julian has a long history of involvement with various Jesuit endeavours. Julian is Chairman of the Board Policy Committee.

Associate Professor Margarita Frederico



Associate Professor Margarita Frederico is Director of Postgraduate Programs, Department of Social Work and Social Policy, La Trobe University. Margarita has extensive experience in teaching, research and evaluation in relation to social work and social policy with particular emphasis on family and child welfare, trauma and child wellbeing. She has worked in practice, teaching and research in these areas internationally. She is a Life Member of the Australian Association of Social Workers and of Berry Street. She currently chairs the Compeer Advisory Committee of St Vincent De Paul and is a Director of Odyssey House Victoria. Margarita is a member of the Board Governance Committee, the Board National Strategic Planning Committee and the Board Policy Committee.

The Board

Jennifer McAuley



Jennifer McAuley is a retired social worker. She has had a wide range of professional experiences in senior social work and executive level positions. She has worked in Victoria, South Australia and Tasmania. Jennifer worked in areas of Child Protection, Disability Services, Primary Care and Prevention, Ambulance Services and Youth Justice. She recently retired from the position of the Department of Human Services Representative on the Victorian Youth Parole Board, a position she held for 12 years. Currently Jennifer Chairs The Hope for Cambodia Children's Foundation. This Foundation supports children and families affected by the HIV virus in Battambang, Cambodia. Jennifer is member of the Board National Strategic Planning Committee.

Vale - Julian Slatterie SJ (died 20 May 2014)



Father Julian Slatterie SJ was born in Melbourne, entered the Society of Jesus in 1954 and was Ordained a Priest in 1966. He completed a Bachelor of Commerce at Melbourne University, a Diploma of Education at University of New England and had a distinguished career in education as Deputy Headmaster of St Ignatius College Sydney, Headmaster Xavier College Burke Hall and Headmaster Xavier College, Kostka Hall. Julian continued his involvement with Xavier College as a staff member until shortly before his death and was the former Treasurer of the Society of Jesus in Australia. Julian served as a Board Member of Jesuit Social Services Board from 1996 until he died.

Julian was a faithful and prudent steward of the financial resources of Jesuit Social Services. He was committed to ensuring that any finances for which he had some responsibility were to be used to serve the Jesuit mission - making a difference to people's lives. He was a faithful, humble Board member, very rarely missing a meeting and generously sharing his wisdom and experience to contribute to robust discussions.

The Board and staff of Jesuit Social Services will greatly miss his wise counsel and dedication to our work.

Jesuit Social Services Ltd is a work of the Australian Jesuit Province, operating under an independent Board of Directors as an incorporated organisation. All Directors have a strong commitment to social justice and to 'building a just society'.

At time of writing (September 2014), there are nine non-executive members on the Jesuit Social Services Board – the Chairman, two Provincial Appointees and six independent Directors.

The Directors receive no remuneration for their role on the Board and accept full responsibility for the governance of the organisation, in accordance with the Australian Corporations Law and community standards.

The Board has adopted a formal Governance Charter and good corporate governance is a fundamental part of the culture and business practices of Jesuit Social Services.

The Board sets the strategic direction and oversees the performance of the organisation. The Board Committee structure is an integral part of the governance structure and processes of the organisation.

The committees of the Board are as follows: the National Strategic Planning Committee, Governance Committee, Risk and Finance Committee, Fundraising Committee, Policy Committee and the Property Committee.

An individual Director will not participate in decision making processes if any potential conflict of interest is likely to arise.

The composition of the Board of Directors and the performance of the Board are reviewed regularly to ensure that the Board has the appropriate mix of skills and experience and is operating in an effective manner.

New Directors receive an induction into the organisation and Directors participate in an ongoing development program concerning their role, responsibilities, our Ignatian heritage and the work of Jesuit Social Services.

The Board supports open and transparent communication with stakeholders while regarding the confidentiality of client information as critical.

Our legal status is defined as:

- A company limited by Guarantee;
- A Registered Charity holding an Endorsement for Charity Tax;
- Deductible Gift Recipient (DGR);
- Concessions and Public Benevolent Institution (PBI) status, allowing tax deductions for donations; and
- Fringe Benefit Tax (FBT) exempt.

A full set of our financial accounts is available free of charge from Central Office. Please contact (03) 9421 7600 or jss@jss.org.au to obtain a copy.

Committee Membership

Non-Executive Directors	Board	Risk and Finance	Property	National Strategic Planning	Policy	Governance	Fundraising
Ms Patricia Faulkner, AO	✓(c)			✓		✓(c)	
Assoc. Prof. Margarita Frederico	✓			✓	✓	✓	
Fr Julian Slatterie SJ <i>(died 20/02/14)</i>	✓	✓	✓				
Ms Jennifer McAuley	✓			✓			
Fr Brian McCoy SJ	✓						
Sr Libby Rogerson IBVM	✓						
Mr Bernie Szentirmay	✓	✓(c)	✓(c)				✓
Mr David Sutton	✓			✓(c)	✓		
Mr Shane Healy	✓						✓(c)
Mr Julian McMahon	✓				✓(c)		
Ms Jennie Hickey	✓						
(c) = Chairman							

With the end of the financial year, our 2011-2014 Strategic Plan draws to a close. In developing our next strategic plan 2014-2017, the Jesuit Social Services' Board and Executive engaged in a process of discernment and conversation about the longer term vision and future of Jesuit Social Services in the context of a rapidly changing environment, locally and internationally.

With a strong vision for the future, Jesuit Social Services has developed a strategic plan for 2014-2017 that will lay the foundation for our long term vision.

The two strategic goals for 2011-2014 were to:



We are pleased to report that over the three year period, the following achievements have been realised:

- the strengthening of Ignatian ethos across all areas of Jesuit Social Services
- the strengthening of our Learning and Practice Development Unit
- the significant progress of Jesuit Social Services' work in Central Australia
- the establishment of a sound base for Jesuit Community College in its first three years

- the launch of a new social enterprise cafe
- the strong engagement with the Jesuit network, regionally and internationally
- Jesuit Social Services' key role within the sector
- the strong impact of Jesuit Social Services' advocacy including through its Remand Reform research projects and National Justice Symposium

In the 2014-2017 period, Jesuit Social Services is committed to addressing the causes which lead to extreme marginalisation, and actively supporting those struggling to emerge from the depths of marginalisation. We will do this through the channels of community engagement, programs and advocacy.

We look forward to reporting back on our new plan over the coming three years.

Justice and crime prevention

The first steps on the pathway from prison back to the community are make or break.

We help people coming out of prison to get back into the community, stay out of prison and take up learning, training and employment opportunities so that they can reach their full potential.

The people we work with are high risk or high need, they have limited social and family networks and they don't have adequate access to secure housing or post-release support. In many cases, they experience complex health problems like mental illness or drug and alcohol abuse.

Our justice and crime prevention programs work with those who are most in need – people without hope; people on the edges of society; people without supports.

Program area highlights

Aboriginal Children and Family Justice Program

The Aboriginal Children and Family Justice Program, established in April 2014, is a pilot project in partnership with Victorian Aboriginal Child Care Agency (VACCA) and the Victorian Aboriginal Legal Service (VALS), funded through the Department of Prime Minister and Cabinet.

The project provides an integrated, intensive support service to Aboriginal children aged 10-14 who have current involvement with the police, developing an evidence-based approach to address disadvantage and recidivism.

Enabling Justice project

The Enabling Justice project, run in partnership with RMIT's Centre for Innovative Justice

and funded through the Office of the Public Advocate, aims to enhance the rights and wellbeing of people with acquired brain injuries (ABI). Through the formation of an ABI Justice User Group, the project will give input to law reformers and educators on dealing with people with ABIs in the context of the justice system.



Profile

Nathan, Dillon House resident

"I've been here at Dillon House for a couple of months and it's really good. You cook your own meals and do your own laundry which I like, being

able to live independently and look after yourself. I love to cook so I don't mind - the other day I made tacos for the staff here. Hopefully my little sister will move in with me one day and with what I've learnt here, I want to be

able to look after her. Through Next Steps, I've been going to the gym and I'm doing a hospitality course. It will be good to have a qualification to fall back on when I am looking for work."

Statistics

LinkOut

Provides pre-release support to men exiting prison in the Hume region and post-release support to men living in the eastern metropolitan and Hume regions.

65

Number of people assisted pre-release

46

Number of people assisted post-release

WISP

(Women's Intensive Support Program) – gender-specific response designed to meet the needs of women including reconciliation with children, child protection, women's health and family violence.

86

Number of people assisted pre-release

71

Number of people assisted post-release

Konnect

Culturally specific response to the needs of Aboriginal men and women moving from prison to communities of their choice across Victoria.

51

Number of participants

AVAMP

(African Visitation and Mentoring Program) – delivered in partnership with Corrections Victoria to provide mentoring support for people from an African background.

10

Number of new referrals

15

Number of mentors trained

14

Number of participants on the program

9

Number of participants matched to mentors

Youth Justice Community Support Service

Intensive support program for young people aged 10-21 engaged in the justice system, based around assertive engagement, outreach and supported referral.

251

Number of young people assisted

126

Number of new referrals

Youth Justice Group Conferencing

A problem-solving approach to offending that aims to balance the needs of young people, victims and the community by facilitating dialogue and allowing people who have offended to realise the impact of their actions.

126

Number of conferences referred

120

Number of conferences conducted

94%

Percentage with outcome plans actioned

Leaving Care Mentoring

Extended community support to young people involved in the child protection system who reside in residential or home-based care and are soon to transition into independent living.

10

Number of new referrals

20

Number of participants

251

young people assisted in our Youth Justice Community Support Service program

L2P

Assists young learner drivers facing significant barriers to achieving 120 mandatory hours of driving experience such as lack of family support, homelessness or economic disadvantage.

19

Number of young people matched to mentors

Dillon House

A short-term supported, staffed residential program for young people up to 25 years old exiting the justice system and at risk of homelessness.

8

Number of participants

Perry House

A living skills residential program for young people with intellectual disabilities involved in the justice system.

9

Number of participants

23

Number of participants in the Next Steps program

Policy unit highlights

Strengthening prisoner transition to create a safer Victoria

In June 2014, our policy team released *Strengthening prisoner transition to create a safer Victoria*. This report featured economic modelling outlining how a 15 per cent reduction in reoffending rates could reduce the annual cost of Victoria's prisons by up to \$23.4 million. On its release, we called on the Victorian Government to achieve the 15 per cent reduction in reoffending over the next five years.

Conferences and conventions

Jesuit Social Services was invited to present at a number of prominent conferences and conventions including the 5th Annual National Juvenile Justice Summit and the Correctional Services Healthcare Summit.

2nd National Justice Symposium

Jesuit Social Services convened the 2nd National Justice Symposium in September 2013, with more than 150 delegates attending to discuss the topic *Pushing the Boundaries: Rethinking the Extent of Children's Involvement in the Criminal Justice System*. We called for increasing the age of criminal responsibility to at least 12 years old.

Policy submissions

Jesuit Social Services completed policy submissions to the Victorian Parliament's Inquiry into the Supply and use of Methamphetamines in Victoria (October 2013), the Victoria Police Community Consultation on field contacts and cross cultural training (July 2013) and Senate Economics Committee's Inquiry into Affordable Housing (March 2014).

Youth Diversion Works

Jesuit Social Services continued its involvement in the Victorian Interchurch Criminal Justice Taskforce, Smart Justice and Smart Justice for Young People networks. Activity has included organising a briefing for Victorian Parliamentarians (December 2013) and the launch of the Youth Diversion Works video, highlighting Jesuit Social Services' work in Community Justice Group Conferencing (April 2014).

Advocating to build a safer community

Jesuit Social Services' policy, advocacy and communications teams continued ongoing advocacy activity in Victoria and nationally, calling for more just and effective approaches to building a safer community.

Mental health and wellbeing

The ability to form robust, respectful relationships as a basis for further intervention is at the heart of Jesuit Social Services' work with people who have mental illness and alcohol and drug problems

Our programs in this space including Connexions, Support After Suicide and The Outdoor Experience are focused on engaging people to develop their potential.

We do this through a variety of innovative methods such as outdoor activities, assistance with education and training and outreach support.

Program area highlights

Thank you for Listening

Thank you for Listening, Support After Suicide's second book, was published in November 2013. Working in collaboration with artist Rebecca Lister, more than 20 participants produced short stories, poetry and creative non-fiction works about their experiences being bereaved by suicide. The book was accompanied by a series of short films exploring some of the written works. *Thank you for Listening* was launched by Professor Patrick McGorry at Fitzroy Town Hall.

The voice of participants

The Enabling Justice project, run in partnership with RMIT's Centre for Innovative Justice and funded through the Office of the Public Advocate, aims to enhance the rights of wellbeing of people with acquired brain injuries (ABI).

Through the formation of an ABI Justice User Group, the project will give input to law reformers and educators on dealing with people with ABIs in the context of the justice system.

It's okay to talk about suicide

The 'It's okay to talk about suicide' community awareness walk was organised by Support After Suicide alongside Lifeline Melbourne and The Compassionate Friends to coincide with World Suicide Prevention Day in September 2013.

TOE celebrates

The Outdoor Experience (TOE) celebrated its 30th anniversary by operating a combination of single-day activities and longer term programs, working with young people from four other organisations.

TOE is also playing a key role in our focus on better ecological practice.



Profile

Marisa, Connexions
participant

"I left school when I was 13 and was smoking cannabis every day when I was 14. It was taking my life away from me and I wasn't able to do as many things as I wanted to because I was too busy smoking. I've been coming to Connexions since January and the program has really helped me a lot. I've quit cannabis, and I didn't see a way out of that. I've come back to school, at Jesuit Community College, which I haven't done in a while. And Connexions helped me to go back to Perth to see my grandparents. I'm enjoying my life a lot more now."

Policy unit highlights

Advocacy following community mental health recomissioning

In May, our Connexions and Artful Dodgers Studios programs lost a combined total of \$350,000 after a Victorian Government recommission of community mental health services. Our services are tailored, holistic and work directly with young people to help them connect with the community in a positive way while addressing the multiple and complex problems they face.

A new, more clinical model of health care with a centralised phone intake system has been implemented by the Victorian state government to replace community based and outreach models of service such as ours. It is already failing to reach the most vulnerable and marginalised people in the community.

We have continued to advocate the importance of these services through direct meetings with Government, other key stakeholders and the media.

Policy submission

Jesuit Social Services' Policy Unit completed a submission to the National Children's Commissioner Inquiry into Intentional Self-Harm and Suicidal Behaviour in Children, which called for better postvention services for children, citing our Support After Suicide model as an example.

Statistics

Connexions

Intensive counselling and outreach support for young people with complex needs

Number of participants:

55
Accessing outreach

133
Accessing counselling
(15 young people
accessed both outreach
and counselling)

The Outdoor Experience

Outdoor programs for young people with complex needs

23
Number of group programs
(includes programs run
in partnership with other
agencies)

192
Number of participants
in group programs

Support After Suicide

Supporting people bereaved by suicide

406
Counselling program
participants

43
Number of participants
in groups

260
New referrals

44,915
Visits to information website

425
Online community members

406
Support After Suicide counselling program participants



Settlement and community building

Moving to a foreign country can be a daunting experience for anyone – when you don't speak the local language and aren't familiar with local customs and regulations it is even harder.

Our settlement programs support newly arrived families and young people from culturally diverse backgrounds to settle in Australia by helping them to connect with support services, providing

information on local life and culture, supporting the development of young community leaders, running a homework program for children and creating opportunities for training and education.

Our community building programs strengthen community capacity and support the development of strategic relationships. Our approach acknowledges that people working collectively together is the best way to improve the economic, social and cultural condition of communities.

Program area highlights

Ignite Store

Jesuit Social Services' Ignite Store in Mount Druitt, NSW, transitioned to a new model of service delivery in April 2014, prompted by the need to strengthen the sustainability of the enterprise. The Store now offers local customers a low cost food hamper of fresh produce including bread, milk and other items. For a \$30 hamper we can deliver families approximately \$100 in value. This new model has been well received by the community and the Store's customer base is on the rise.

Asylum Seeker Advocacy Project

In partnership with Cabrini Health, we have established an asylum seeker advocacy project that aims to influence the hearts and minds of Catholic communities and the broader Australian society. This partnership is being undertaken in association with CatholicCare and MacKillop Family Services with whom we deliver refugee and asylum seeker services.

Holy Family Community Spring Festival

The Holy Family Community Spring Festival in Mt Druitt, held in September 2013, was a big success.

The event featured live music, fun and food and was organised by local TAFE Community Services students.

Profile

Jacklin, Jesuit Community College community program participant

"I grew up in Sudan where I worked as a nurse and I have five children. I attended the Ready, Set, Work program to improve my English and computer skills. I have been involved with three Jesuit Community College programs.

It is great that child care is always provided as I have five children aged from three to Year 12. I love coming here, it is an open door for me. I want to keep improving my speaking and writing skills to do more training. I would like to work in a child care centre and then maybe one day, when I have better English, I will become a nurse."



Central Australia community support

We supported the Atyenhenge-Atherre Aboriginal Corporation in their successful bid to become a Communities for Children site.

Communities for Children will strengthen service delivery to local families and children.

Youth Work program funding extended

In Mount Druitt, Jesuit Social Services' Youth Work program funding was extended which allowed for the continuation of the school holiday programs and a range of supports to local families, children and young people. The initiative, run in partnership with Loyola College, included mentoring primary school children to assist them make successful transitions to high school.

Statistics

Settlement programs

Strengthening communities through community gatherings, classes, recreational activities, information sessions and festivals.

Casework and referrals:

478

Number of participants

1,398

Number of contacts

Workshops and information sessions:

127

Number of sessions

1,095

Number of participants in sessions

Homework Club

110

Number of participants (including parents)

Community detention program

Supporting people in community detention while their immigration status is being determined

Number of people supported:

37

Single people

22

Members of a family

5

Number of families supported

21

Number of new referrals

Western Sydney

In Western Sydney we provide education and training in retail and hospitality through The Store and Op Shop which provides affordable food and clothing to people in need. Each week, we serve nearly 500 customers at The Store and around 100 customers at the Op Shop. Based in Mount Druitt, and working in partnership with Holy Family Parish, we also operate local youth activities and a school holiday program.

Central Australian program

Jesuit Social Services staff in Central Australia worked intensively with Eastern and Central Arrernte remote communities to develop local governance structures that directly provide agency to 800 Aboriginal people, provided advocacy and secretariat support to the Youth Action Group (a representative group of the youth sector in Alice Springs) and delivered local capacity-building activities across the Central Australia and Barkly regions.

110

participants in the Homework Club



Policy unit highlights

Asylum seeker advocacy

In the lead up to the 2013 federal election, Jesuit Social Services led advocacy activities about asylum seeker policy, in partnership with MacKillop Family Services and CatholicCare. We prepared a public statement as a way to express our shared concern about the impact of both major political parties' policies on the rights, inherent dignity and wellbeing of people seeking asylum in Australia.

This statement was endorsed by more than 80 Catholic organisations, was accompanied by a petition that received more than 1,600 signatures and was sent to the leaders of all major political parties.

Policy submission

Jesuit Social Services' Policy Unit completed a submission to the Australian Human Rights Commission National Inquiry into Children in Immigration Detention in May 2014. The team also engaged in ongoing advocacy work, including meetings with senior government officials on policy approaches to working with remote communities in Central Australia.

Sorry Day

Jesuit Social Services marked Sorry Day in May 2014 at the Brosnan Centre. The event featured a smoking ceremony and traditional welcome to country by Aunty Zeta Thompson and provided an insight into the history and custom of the didgeridoo by Graham Biggs, as well as an afternoon tea of damper and traditional foods.

Education, training and employment

We believe that the most effective way to help people reach their potential is to help them participate more fully in society – and learning, training and employment is key to this. This also strengthens the broader community and builds a just society for everyone.

Jesuit Community College helps offer people opportunities to gain skills and accredited training in a supported and welcoming environment. For people on the edges

of society, mainstream education institutions can be daunting and difficult places to connect with. The formal procedures and expectations are often an obstacle for

people who've left school early, people from culturally diverse backgrounds, people who have been in jail and people with mental health problems.

Program area highlights

Jesuit Community College

Jesuit Community College has been working in partnership with the Department of Justice to deliver creative and meaningful Community Work Programs for participants on a community correction order. The College has delivered nine programs to more than 110 participants in the last 18 months. In November, four of these programs were recognised as winners at Corrections Victoria's Community Work Partnerships Awards.

Artful Dodgers Studios CD launch

Artful Dodgers Studios launched a compilation album of emerging acts at Fitzroy's Evelyn Hotel in November 2013. The event was a big success, featuring live performances by Artful Dodgers alumni and participants including The Flybz, Bangs, MisSta and Keagan Clothier.

Social enterprises expand

Jesuit Social Services' social enterprise cafe program Ignite expanded with the opening of a third cafe at Burwood's RSPCA headquarters in November 2013, following cafes in Camberwell and Hawthorn. In January 2014, Ignite launched its central kitchen from St Columbs Anglican Church in Hawthorn, which has since opened as a cafe. Sixty per cent of Ignite graduates go on to further employment or training which is significantly higher than industry standard.

Profile

Nick, Ignite participant

"I've been here at Ignite for almost five months and I've already learnt so much. The managers are really great and helpful and I've picked up so many skills I can take to my next job. I would love to get a job somewhere like here because Ignite is such a valuable program for young people looking for work. When you are applying for jobs in hospitality, so many places say 'you need this much work experience' but there's no way

of actually getting that work experience. Since I have been here I have learnt to use the coffee machine, customer service skills and lots of other things."



My Place

Students from Jesuit Community College's English classes staged My Place, an exhibition of stories, objects and memories from around the world, in September 2013. Participants were proud to exhibit works from their homelands of Somalia, Eritrea, Vietnam, China, Egypt and the Oromia region of Ethiopia and discuss how they connect to their new lives in Australia.

Workplace Inclusion Program

Jesuit Community College has worked with selected employers and Learn Local partners to provide training and employment opportunities for those most disadvantaged in our community. Over the last financial year, the College's Workplace Inclusion Program has placed 13 people into employment.

Just Leadership

There were two Just Leadership breakfasts held in Sydney in partnership with the Old Ignatians Union (OIU). The first, on 22nd July, featured Chief Executive of Social Ventures Australia, Michael Traill AM and the second, on 17th September featured Danny Gilbert AM, co-founder and managing director of Gilbert and Tobin and a social justice advocate.

Policy unit highlights

Policy submission

Jesuit Social Services' Policy Unit completed a joint submission with the Atyenhenge-Atherre Aboriginal Corporation on the Federal Government's Stronger Futures Aboriginal Workforce Development Strategy.

Advocating for new pathways into work

Jesuit Social Services is involved in a partnership with Social Ventures Australia, the Brotherhood of St Laurence and Mission Australia in an Industry Employment Initiative that is advocating for a new approach to supporting people on pathways into work, building on the success of Jesuit Social Services' Workplace Inclusion Program.

Impact of the Federal Budget on vulnerable people

Ongoing advocacy on issues including the impact of the 2014 Federal Budget on vulnerable people, rising youth unemployment and pathways through to learning and employment for highly disadvantaged people.

Statistics

Jesuit Community College

A Registered Training Organisation and Learn Local organisation offering nationally recognised qualifications, short courses and pre-vocational programs for people who face barriers to participating in mainstream education.

224

Number of students enrolled in pre-accredited training

21

Number of pre-accredited courses conducted

1,179

Number of students enrolled in accredited training

140

Number of accredited courses conducted

32

Number of students enrolled in non-accredited programs

198

Number of Artful Dodgers Studios participants

Social enterprise cafes

Social enterprise cafes providing a pathway to training and employment opportunities for long-term unemployed people. The cafes provide tailored pre-accredited and accredited training in a hands-on hospitality environment. Participants join the program for six months to one year - some leave earlier if they find work.

Number of participants:

31

Ignite Camberwell

15

Ignite Hawthorn

19

Ignite Burwood

African Australian Inclusion Program

Part of our Workplace Inclusion Program, offering work placements with NAB to people from newly arrived communities who have relevant qualifications but struggle to find work in their chosen field. More than 100 people have graduated from the program since its inception in 2009 with 86 per cent of graduates going on to obtain full time employment either at NAB or externally.

42

Number of participants

1,179

students enrolled in
accredited training



We rely on the generosity of our donors to support our current programs and to enable us to respond to new and emerging problems. We are grateful for the people, workplaces, schools and groups who financially supported our work during 2013-2014.

Newsletter appeals and general donations

Our newsletter appeals yield the most donations throughout the year and in 2013-2014 we gratefully received \$249,630 from donors. We also received \$177,226 in other donations.

Community Partners

Jesuit Social Services' Community Partners are donors who commit to a monthly contribution via direct debit. This guaranteed source of income gives us the confidence to plan ahead, knowing we have the resources to see our plans through. Our Community Partners donated a generous \$67,600 this financial year.

Workplace Giving

Like Community Partners, Workplace Giving donors commit to regular donations. These donations are made from their pre-tax salary via their employer. A total of \$3,540 was raised from Workplace Giving in 2013-2014.

Bequests

Making a Will may be one of the most important things you'll do during your lifetime. It gives you an opportunity to safeguard the future of those you care about – your family, friends, communities and organisations like Jesuit Social Services. We go where hope is most needed and reach out to people on the edges of society.

The generosity of bequestors will allow Jesuit Social Services to keep responding to the unmet needs of disadvantaged young people, families and communities. Jesuit Social Services can use these funds to bring our programs to more people, to expand our work into new areas and to build the capacity of the organisation to continue its work.

Annual Dinner

We welcomed 350 people to our Annual Dinner at the MCG on 22nd March 2014, for a wonderful evening featuring speeches, entertainment and fundraising for Jesuit Social Services. Minister Mary Wooldridge MP delivered the Frank Costigan QC address and spoke about the government's

efforts to create a system that works with people as individuals with specific needs.

Rebecca Lister, who has worked with Jesuit Social Services on a number of artistic projects, wrote a monologue titled 'Snapshots' which was performed by Joanne Davis. The piece brought together stories of seven individuals whom Rebecca has worked with in the Jesuit Social Services programs.

A live auction, silent auction and Brownlow Draw rounded out the event, thanks to our prize donors and sponsors - Arts Centre Melbourne, Bill Gurry, Bob Stewart Pty Ltd, Daniel O'Regan (Fletchers Real Estate), Di Guiney, Direct Digital Group, Dog and Bone Consulting, Etihad Stadium, Itconnexion, Dr John Funder AO, Kerry Smith (PFD Foods), Laser Therapeutics, Maria Myers (Royal Mail Hotel), Melbourne Heart Soccer Club, Melbourne International Comedy Festival, Melbourne Theatre Company, Montebello Emporium, Natalie Amoroso, Ron Kirwan (Top Shelf Management), Sevenhill Cellars, Sue D'Amico, Surrey Travel, The Wiggles, Toscano's, Vincent D'Amico, Wicked Hair, Xavier College and Zane Haupt.

Volunteering

Jesuit Volunteers have supported the work of Jesuit Social Services across a range of programs including the African Homework Club, Artful Dodgers Studio, Brosnan Services and Policy Unit.

Volunteers have assisted in our Alice Springs office as well as a many programs across Melbourne and in Mountt Druitt at Holy Family. A number of new programs are involving volunteers and drawing on their range of valuable skills. These programs include:

- Learning Engagement and Arts Program
- English Language Program for Asylum Seekers

- Ignite Cafe
- Drug Court Garden program
- Motocross Program.

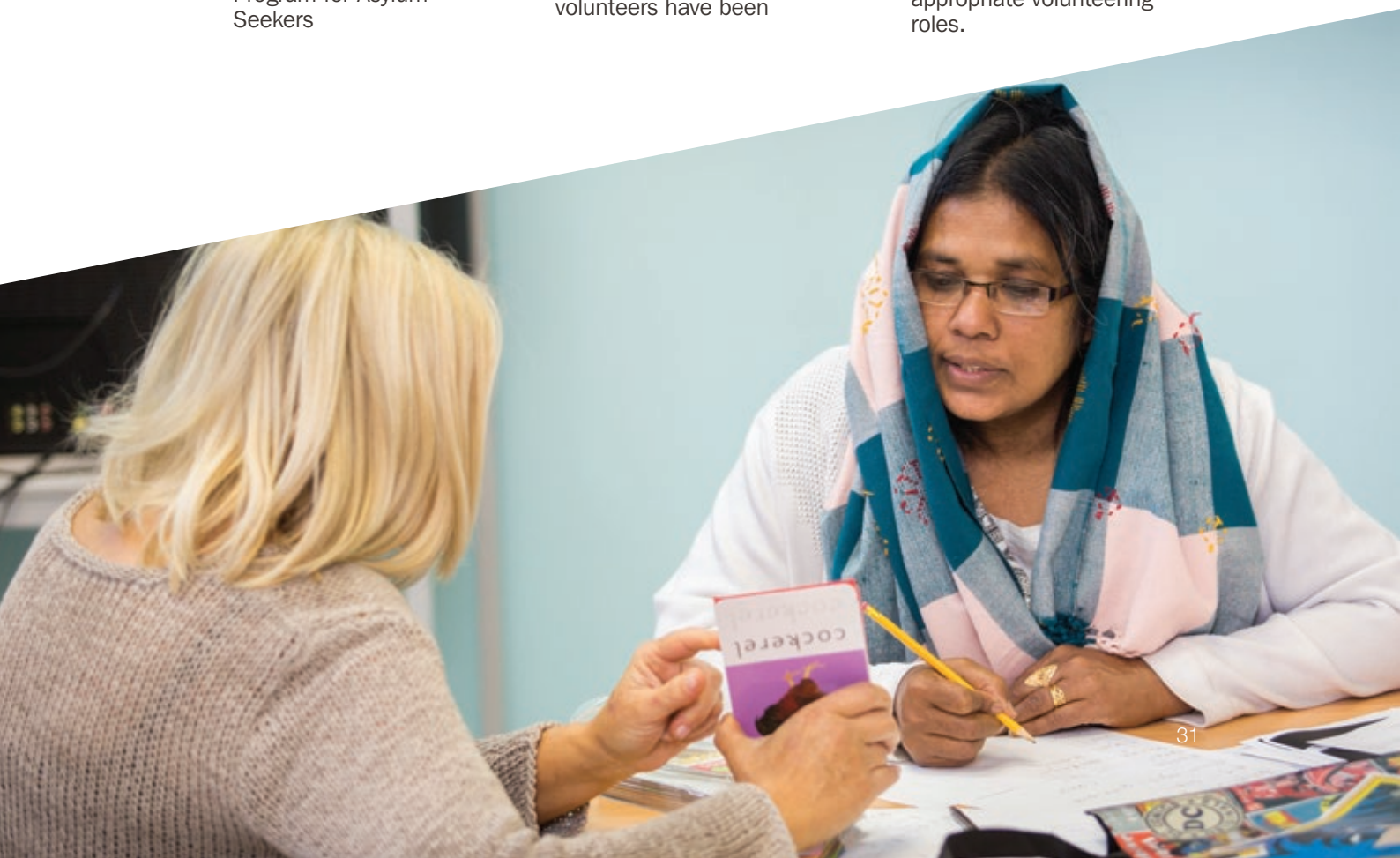
During 2013-2014 more than 200 volunteers gave a combined estimated 10,278 hours of time and effort in support of over 14 programs.

Corporate volunteers have helped us though the year. Activities have included a garden makeover at Holy Family and Perry House, putting on an amazing Christmas Lunch at Brosnan Centre and helping serve food at the Old Xaverians Football Club canteen for Ignite Cafe. Volunteers have told us how much they enjoy the interaction with staff and participants while they're helping out.

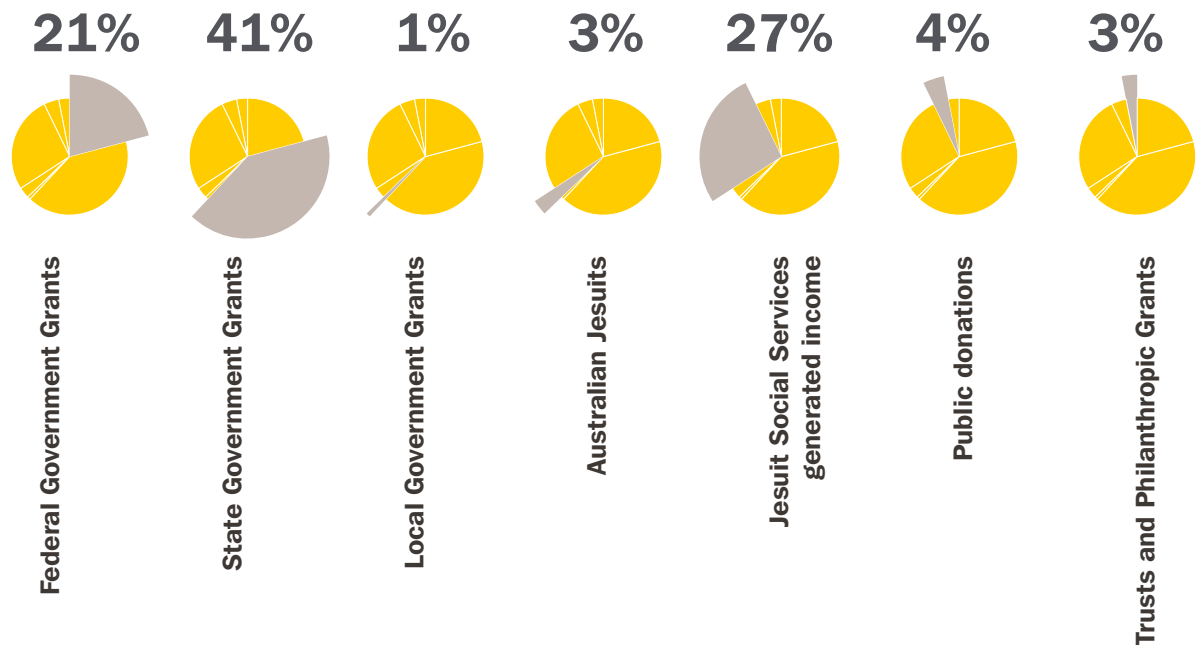
On a number of occasions, volunteers have been

invited to reflect on the volunteering experience, provide feedback on their experience and share that with program staff and other volunteers. Students who have attended Community Service or Social Awareness programs recorded their reflections and what they have learnt from their time with Jesuit Social Services in a Reflection Journal. This is an important aspect of deepening the impact of the volunteers experience through reflection.

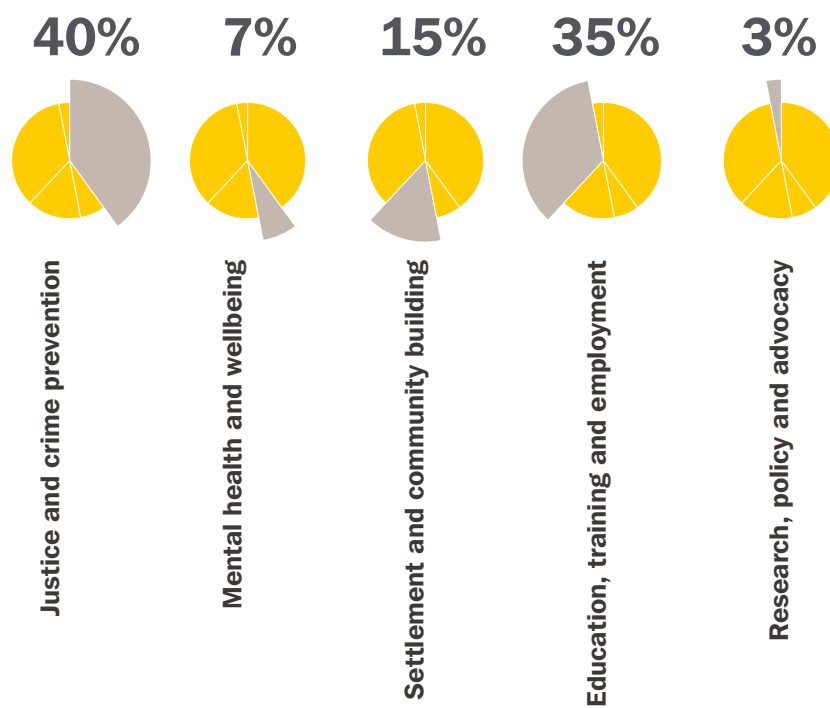
We partner with members of the community who volunteer their time and skills to work alongside us as we strive to build a just society. We have been able to support a number of people to gain employment in the broader job market by supporting those who are seeking to build skills and experience through appropriate volunteering roles.



Sources of revenue



Allocation of resources



Funders and supporters

Jesuit Social Services has hundreds of supporters, donors and Community Partners - we couldn't continue our work without them.

In addition there are a number of organisations that provide support and pro-bono services , including:

Aitken Partners

Alan Mance Motors

Australia Council for the Arts

BANH Inc

Bob Stewart Pty Ltd

Cabrini Health Limited

Caritas Australia

City of Melbourne

City Switch

Clinton Murray Architects

Edmund Rice Education
Australia

Food Bank

Harris Farm

Herbert Geer Lawyers

Incognitus

Minter Ellison

National Australia Bank

Nissan Motor Co.

North Melbourne Football
Club

Nous Group

PAR Leasing

Parishes of Our Lady of
the Way (North Sydney,
Lavender Bay/Kirribilli)

RMIT

Riverview Old Ignatian Union

Government and Philanthropic funders

Department of Education
and Early Childhood
Development (Victorian)

Department of Health and
Ageing (Federal)

Department of Human
Services (Victorian)

Department of Immigration
and Border Protection

Department of Justice
(Victorian) (Federal)

Department of the Prime
Minister and Cabinet
(Federal)

Department of Social
Services (Federal)

Attorney-General's
Department (Northern
Territory)

Beswick Family Fund

Bokhara Foundation Pty Ltd

Hugh Williamson Foundation

Ivor Ronald Evans
Foundation

Lord Mayor's Charitable
Fund

Newsboys Foundation

Nossal Family Trust

Perpetual Philanthropic
Services

Pratt Foundation

Schwartz Family Co P/L

Simpson Family Foundation

Sisters of Charity
Australia

Stan Willis Trust

Scanlon Foundation

The Bernard and Mary
Euhus Charitable Trust

The Danks Trust

The Jack Brockhoff
Foundation

The Lochtenberg Foundation

Vincent Fairfax Family
Foundation

Visy Community Grants

Central Office

326 Church Street
PO Box 271
Richmond VIC 3121
Tel: 03 9421 7600
Fax: 03 9421 7699
jss@jss.org.au

Policy Unit (Central)

326 Church Street
PO Box 271
Richmond VIC 3121
Tel: 03 9421 7618
Fax: 03 9427 7699
jss@jss.org.au

Learning and Practice Development Unit

326 Church Street
PO Box 271
Richmond VIC 3121
Tel: 03 9421 7621
Fax: 03 9421 7699
staff.training@jss.org.au

Brosnan Services

10 Dawson Street
PO Box 284
Brunswick VIC 3056
Tel: 03 9387 1233
Fax: 03 9387 1178
brosnan@jss.org.au

Brosnan Services East

Level 1
16-18 Ellingworth Parade
Box Hill VIC 3128
Tel: 03 9899 0736
Fax: 03 9898 3506
brosnan@jss.org.au

Brosnan Services South

155 Lonsdale Street
Dandenong VIC 3175
PO Box 393
Dandenong Plaza VIC 3175
Tel: 03 9791 6596
Fax: 03 9791 6524
brosnan@jss.org.au

Community Justice Group Conferencing

10 Dawson Street
Brunswick VIC 3056
Tel: 03 9387 1233
Fax: 03 9387 1178
communityjustice@jss.org.au

Youth and Community Programs

1 Langridge Street
PO Box 1141
Collingwood VIC 3066
Tel: 03 9415 8700
Fax: 03 9415 7733
gateway@jss.org.au

Connexions

1 Langridge Street
PO Box 1141
Collingwood VIC 3066
Tel: 03 9415 8700
Fax: 03 9415 7733
connexions@jss.org.au

The Outdoor Experience

Bush Hut
110 Studley Park Road
Kew VIC 3101
Tel: 03 9855 2633
Fax: 03 9855 1425
toe@jss.org.au

Support After Suicide

326 Church Street
PO Box 271
Richmond VIC 3121
Tel: 03 9421 7640
Fax: 03 9421 7698
aftersuicide@jss.org.au

Community Detention Programs

PO Box 206,
Epping Vic 3076
Tel: 03 8401 4548
Fax: 03 8401 4915
stephanie.mendis@jss.org.au

The Artful Dodgers Studios

1 Langridge Street
PO Box 1141
Collingwood VIC 3066
Tel: 03 9415 8700
Fax: 03 9415 7733
collingwood@jss.org.au
www.artfuldodgers.tv

Jesuit Community College

1 Langridge Street
Collingwood VIC 3066
Tel: 03 9415 8700
Fax: 03 9415 7733
training@jss.org.au

Holy Family Social Services Western Sydney

Emert Pde
Emerton NSW 2770
PO Box 86
Mt Druitt NSW 2770
Tel: 02 9628 2288
Fax: 02 9628 6139
pauline.mueller@jss.org.au

Northern Territory Program

Shop 4/72 Todd Street
PO Box 2233
Alice Springs NT 0871
Tel: 08 8952 4616
Fax: 08 8952 4615
centralaustralia@jss.org.au

Social enterprise cafes

The Grounds at St. Columbs

5 St. Columbs Street
Hawthorn VIC 3122
Tel: 03 9818 3796

Ignite cafe - Hawthorn

Hawthorn Community Precinct
584-586 Glenferrie Road,
Hawthorn VIC 3122
Tel: 03 9818 0890

Ignite cafe - Camberwell

Camberwell Library and Office
Precinct
340 Camberwell Road,
Camberwell VIC 3124
Tel: 03 9882 6271

Ignite cafe - Burwood

3 Burwood Highway,
Burwood East VIC 3151

Ignite cafe - Kew

2-12 Derby Street
Kew VIC 3101





Fostering pathways for opportunity



www.jss.org.au



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[/jesuitsocialservices](https://www.youtube.com/jesuitsocialservices)